Gunnison County

Element	Summary Views	Detail Views
Strategic Results		• By December 31, 2021, the Gunnison-Crested Butte Regional Airport Terminal Renovation Project will begin. • By December 31, 2020, corporate and general aviation services will be enhanced to grow Gunnison-Crested Butte Regional Airport's position in the market, as evidenced by a minimum of $100,000 in annual fuel-flowage fees and rampparking fees collected annually • By December 31, 2020, increase the airport's economic impact to the community by 40% over the results of the 2013 CODOT study to $140M as a consequence of reversing identified passenger leakage, increasing enplanements to 45,000, and increasing corporate and general aviation activity

Airport

Element	Summary Views	Detail Views

Strategic Results		• One additional legacy air carrier serving GUC, one new non-stop destination, or an increase in frequency to existing destinations • By December 2023, the Gunnison/Crested Butte community will be served by 40,000 or more enplanements, as a consequence of one or more of the following: a. Additional flight departure/arrival options; b. Additional seats on current commercial flight offerings; and/or c. Additional airline contracts. • By December 2017, the cost per enplanement will be $X or lower. • Completion of FAA-funded infrastructure projects as identified within the new GUC airport Master Plan • Completion of infrastructure projects upon identification of new opportunities for the purpose of offering enhanced corporate level general aviation services; • By September 2025, all scheduled Master Plan CIP projects will be complete. • Full compliance with all FAA Part 139 regulations • Full compliance with all TSA security regulations • A maximum of three deficiencies cited as per CFR Part 139 compliance standards annual inspections • The Gunnison/Crested Butte Regional Airport will continue serving the community as a certified Part 139 Airport providing commercial aviation service that satisfies all federal regulations

Airport Administration Program

Element	Summary Views	Detail Views
Scorecard	• Airport Administration Program	
Measures		• Percentage of customer complaints that result in customer satisfaction with response and no desire for next-level management review or action. • Percentage of the Master Plan milestones that are due are completed.

Airport Operations Program

Element	Summary Views	Detail Views
Scorecard	• Airport Operations Program	

Measures		• Maximum percentage of flights that are denied runway availability due to airfield operational issues • Percent compliance with all FAA Part 139 regulations • Percent compliance with all TSA security regulations as per annual inspection. • Maximum number of deficiencies cited as per CFR Part 139 compliance standards annual inspection • Percentage of customer complaints are resolved to satisfaction

By December 31, 2021, the Gunnison-Crested Butte Regional Airport Terminal Renovation Project will begin.

Gunnison County

Home

Strategic Results

Owner

Rick Lamport (Airport)

Start Date

6/1/19

Collaborators

Due Date

6/30/19

Milestones

Analysis

Oct-20

Recommendations

Oct-20

By December 31, 2020, corporate and general aviation services will be enhanced to grow Gunnison-Crested Butte Regional Airport's position in the market, as evidenced by a minimum of $100,000 in annual fuel-flowage fees and rampparking fees collected annually

Gunnison County

Home
Strategic Results

Owner

Rick Lamport (Airport)

Start Date

11/1/19

Collaborators

Due Date

12/31/20

Milestones

Analysis

Oct-20

Recommendations

Oct-20

By December 31, 2020, increase the airport's economic impact to the community by 40% over the results of the 2013 CODOT study to $140M as a consequence of reversing identified passenger leakage, increasing enplanements to 45,000, and increasing corporate and general aviation activity

Gunnison County

Home
Strategic Results

Owner

Rick Lamport (Airport)

Start Date

11/1/19

Collaborators

Due Date

12/31/20

Milestones

Analysis

Oct-20

Recommendations

Oct-20

One additional legacy air carrier serving GUC, one new non-stop destination, or an increase in frequency to existing destinations

Airport

Description

Owner

Due Date

12/31/19

Collaborators

Analysis

Oct-20

Achieved wit addition of daily IAH in summer and winter (2019-2020). Service not supported 2020 in summer due COVID-19.

By December 2023, the Gunnison/Crested Butte community will be served by 40,000 or more enplanements, as a consequence of one or more of the following: a. Additional flight departure/arrival options; b. Additional seats on current commercial flight offerings; and/or c. Additional airline contracts.

Airport

Home

Strategic Results

Description

Owner

Due Date

12/31/20

Collaborators

Analysis

Oct-20

Jan thru Mar 2020 winter were such that indications we were on target for close to 40,000 enplanements for 2020. With the new termianl project in play initaitives to attract another carrier should be timed with substantial completion of terminal project.

By December 2017, the cost per enplanement will be $X or lower.

Airport

Description

Owner

Due Date

12/31/20

Collaborators

Analysis

Oct-20

Completion of FAA-funded infrastructure projects as identified within the new GUC airport Master Plan

Airport

Home

Strategic Results

Description

Owner

Due Date

12/31/20

Collaborators

Analysis

Oct-20

Completion of infrastructure projects upon identification of new opportunities for the purpose of offering enhanced corporate level general aviation services;

Airport

Description

Owner

Due Date

12/31/20

Collaborators

Analysis

Oct-20

Ramp rehab and expansion slated for 2023

By September 2025, all scheduled Master Plan CIP projects will be complete.

Airport

Description

Owner

Due Date

12/31/19

Collaborators

Analysis

Oct-20

On going but on target

Full compliance with all FAA Part 139 regulations

Airport

Home Strategic Results

Description

Owner

Due Date

12/31/20

Collaborators

Analysis

Oct-20

Full compliance with all TSA security regulations

Airport

Home Strategic Results

Description

Owner

Due Date

12/31/19

Collaborators

Analysis

Oct-20

A maximum of three deficiencies cited as per CFR Part 139 compliance standards annual inspections

Airport

Home

Strategic Results

Description

Owner

Due Date

12/31/19

Collaborators

Analysis

Oct-20

Only one infraction cited in 2019. No FAA inspection 2020 but all P139 requirements completed.

The Gunnison/Crested Butte Regional Airport will continue serving the community as a certified Part 139 Airport providing commercial aviation service that satisfies all federal regulations

Airport

Description

Owner

Due Date

1/31/20

Collaborators

Analysis

Oct-20

Airport Performance (Oct-20)

Gunnison County
Airport Administration Program
Friday, November 20th 2020, 8:42:03 pm

Airport Administration Program

Airport Administration Program

Program Purpose Statement

The purpose of the Airport Administration Program is to provide high quality support services to aviation entities, airport operations personnel, and the Gunnison/Crested Butte community so that they can benefit from an airport that is self-funded, contributes to community economic development, and is safe, secure and efficient.

Performance Narrative

Program Key Results
Percentage of customer complaints that result in customer satisfaction with response and no desire for next-level management review or action.
Percentage of the Master Plan milestones that are due are completed.
Dollar value of aeronautical-based revenue collected
Dollar value of non-aeronautical-based revenue collected

Activities	Measures	Analysis
Operational Support	Percentage of customer complaints that result in customer satisfaction with response and no desire for next-level management review or action.	
	Number of grants monitored	
	Dollar value of grant funding received and monitored	
	Number of grants expected to be monitored	
	Dollar value of grant funding expected to be received and monitored.	
Strategic Development	Minimum percentage increase in enplanements (over CY 2014), as a consequence of additional flight departure/arrival options, additional seats on current commercial flight offerings, and/or additional airline contracts.	
	Percentage of the Master Plan milestones that are due are completed.	
	Number (of 6) Master Plan milestones that are completed.	
	Number of enplanements	
	Dollar value of aeronautical-based revenue collected	

Activities	Measures	Analysis
	Dollar value of non-aeronautical-based revenue collected	
	Number (of 6) Master Plan milestones that are expected to be completed.	
	Number of enplanements expected to be provided	
	Dollar value of aeronautical-based revenue expected to be received	
	Cost per enplanement	

Percentage of customer complaints that result in customer satisfaction with response and no desire for next-level management review or action.

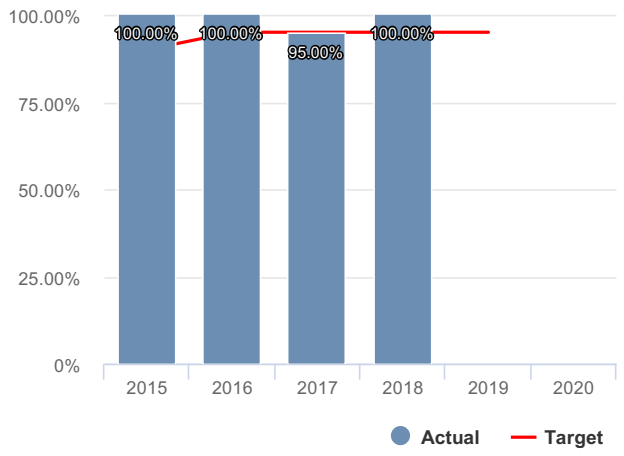
Airport Administration Program

Description

Owner

Collaborators

Percentage of customer complaints that result in customer satisfaction with response and no desire for next-level management review or action.



Analysis

2019

Percentage of the Master Plan milestones that are due are completed.

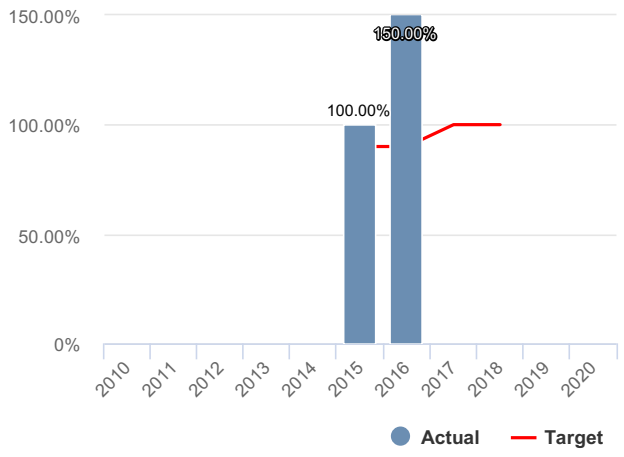
Airport Administration Program

Description

Owner

Collaborators

Percentage of the Master Plan milestones that are due are completed.



Analysis

2019

Airport Performance (Oct-20)

Gunnison County

Airport Operations Program

Friday, November 20th 2020, 8:42:21 pm

Airport Operations Program

Airport Operations Program

Program Purpose Statement

The purpose of the Airport Operations Program is to provide high quality airport operations and maintenance services in accordance with FAA Part 139 to the community and airport users so that they can benefit from a safe and efficient aeronautical facility.

Performance Narrative

Program Key Results
Percent compliance with all FAA Part 139 regulations
Percent compliance with all TSA security regulations as per annual inspection.
Maximum number of deficiencies cited as per CFR Part 139 compliance standards annual inspection
Percentage of customer complaints are resolved to satisfaction

Activities	Measures	Analysis
Airside Operations	Maximum percentage of flights that are denied runway availability due to airfield operational issues	
	Percent compliance with all FAA Part 139 regulations	
	Percent compliance with all TSA security regulations as per annual inspection.	
	Maximum number of deficiencies cited as per CFR Part 139 compliance standards annual inspection	
	Number of aircraft operations (arrivals and departures)	
	Number of aircraft operations (arrivals and departures) expected to be required	
	Cost per aircraft operation (arrivals and departures)	
Landside Operations	Percentage of customer complaints are resolved to satisfaction	
	Number of satisfactory customer complaint responses provided	
	Number of terminal-related customer injuries reported	
	Number of satisfactory customer complaint responses expected to be requested	
	Number of terminal-related customer injuries expected to be reported	

Maximum percentage of flights that are denied runway availability due to airfield operational issues

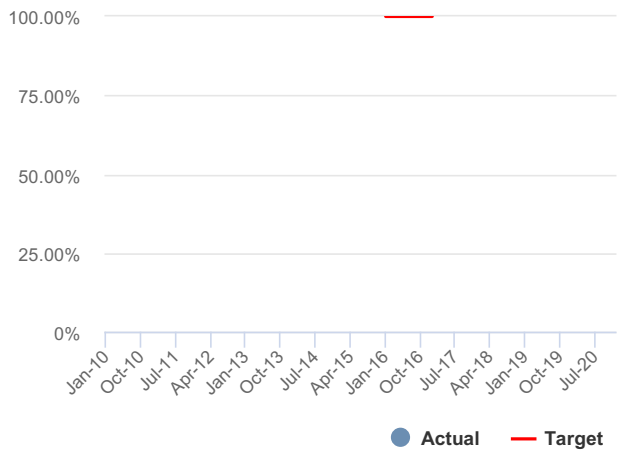
Airport Operations Program

Description

Owner

Collaborators

Maximum percentage of flights that are denied runway availability due to airfield operational issues



Analysis

Oct-20

Percent compliance with all FAA Part 139 regulations

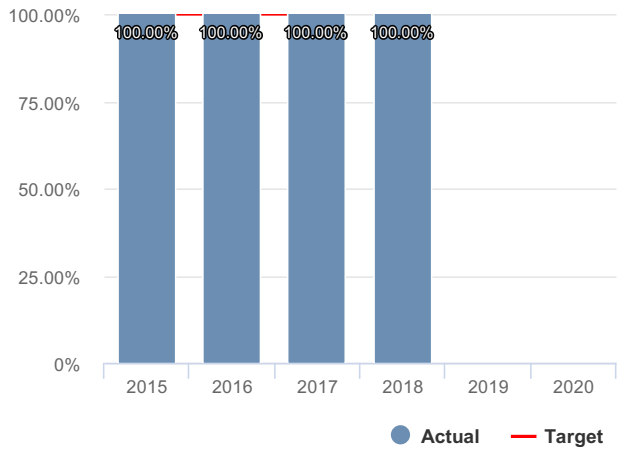
Airport Operations Program

Description

Owner

Collaborators

Percent compliance with all FAA Part 139 regulations



Analysis

2019

Percent compliance with all TSA security regulations as per annual inspection.

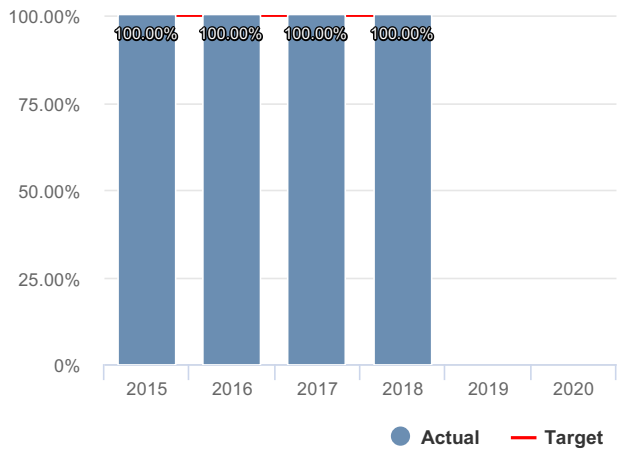
Airport Operations Program

Description

Owner

Collaborators

Percent compliance with all TSA security regulations as per annual inspection



Analysis

2019

Maximum number of deficiencies cited as per CFR Part 139 compliance standards annual inspection

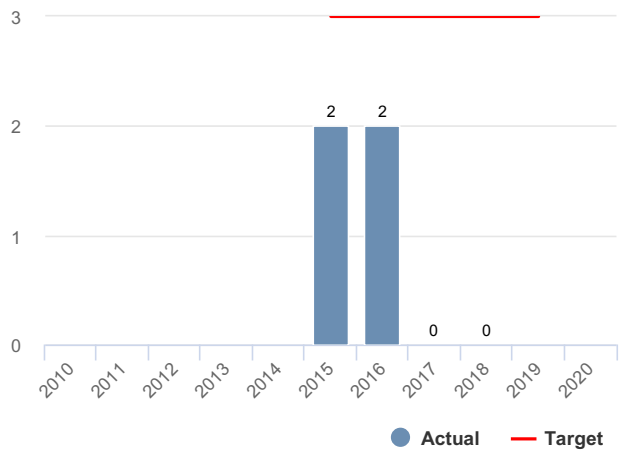
Airport Operations Program

Description

Owner

Collaborators

Maximum number of deficiencies cited as per CFR Part 139 compliance standards annual inspection



Analysis

2019

Percentage of customer complaints are resolved to satisfaction

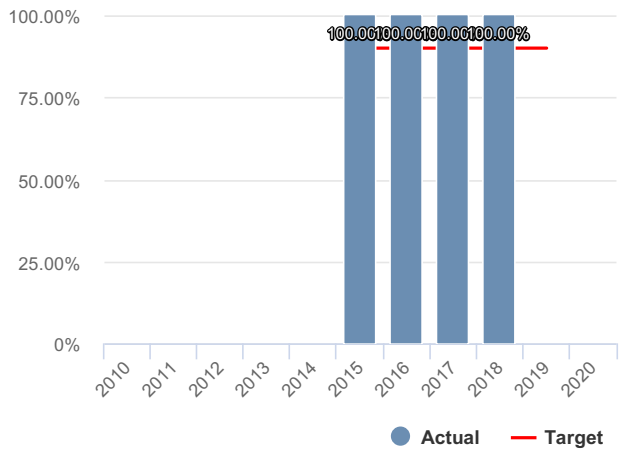
Airport Operations Program

Description

Owner

Collaborators

Percentage of customer complaints are resolved to satisfaction.



Analysis

2019