AGENDA ITEM or FINAL CONTRACT REVIEW SUBMITTAL FORM

Agenda Item: Grant Application; Energy Outreach Colorado

Action Requested:

Parties to the Agreement: Energy Outreach Colorado

Term Begins: **Term Ends:** **Grant Contract #:**

Summary:

Provides utility assistance for low income families

Fiscal Impact: $21,000

Submitted by: Elizabeth Holena **Submitter's Email Address:** elizabeth.holena@state.co.us

Finance Review: (●) Required ( ) Not Required

Comments:
This request is for increased funding, if awarded will submit a budget amendment request for difference. No concerns, ln

Reviewed by: GUNCOUNTY1\lNienhueser Discharge Date: 5/17/2019

County Attorney Review: (●) Required ( ) Not Required

Comments:
ok db 5/17/19

Reveiwed by: GUNCOUNTY1\dBaumgarten Discharge Date: 5/17/2019 Certificate of Insurance Required

Yes ( ) No (●)

County Manager Review:

Comments:

Reveiwed by: GUNCOUNTY1\emense Discharge Date: 5/17/2019

(●) Consent Agenda ( ) Regular Agenda ( ) Worksession Time Allotted: 0

Agenda Date: 5/21/2019

Revised April 2015

ENERGY OUTREACH COLORADO

Bill Payment Assistance Grant
Application Checklist 2019-2020

Agency Name: Gunnison County Department of Health and Human Services

Grant Writer Name: Elizabeth Holena

Grant Writer Phone: 970 642 4665

Grant Writer Email: elizabeth.holena@state.co.us

Section A: Narrative

- [x] Mission & Vision
- [x] Key Staff
- [x] Organization Background
- [x] Goals
- [x] Current Programs
- [x] Collaboration
- [x] Implementation and Process
- [x] Access to Services
- [x] Energy Education
- [x] Board/Governance
- [x] Volunteers
- [x] Funding Request Justification
- [x] Internal Disbursement Request (if applicable)
- [x] Additional Information (optional)

Section B: Financial Attachments

- [x] Organization budget
- [x] Year-end financial statements
- [x] Major Contributors
- [x] Certification of Financial Soundness Form
- [x] Explanation of Financial Position (if applicable)

Other Attachments

- [x] Program Liaison Form
- [x] Recipient Organization Certification Form
- [x] Federal Tax-Exempt Letter
- [x] Annual Report

Funding Request Summary

Assistance Funds Requested	$18,000
Administrative Funds Requested	$3,000
Total Grant Funding Request	$21,000

ENERGY OUTREACH Colorado
Helping Coloradans afford home energy

GRANT APPLICATION INFO REPORT

5/14/2019

Grant Application

Part 1-Organizational Information

Agency Name	Gunnison/Hinsdale County DHS	Grant Year	2019-2020
Mailing Address	225 N Pine St Ste A	Mailing City	Gunnison
Mailing State	Colorado	Mailing Zip	81230
Location Address	225 N Pine St Ste A	Location City	Gunnison
Location State	Colorado	Location Zip	81230
Telephone Number for clients to call to request assistance	9706413244	Website	http://www.gunnisoncounty.org
Agency Employer Identification Number (EIN)	84-6000770	Agency restriction on client eligibility	New Address: 220 North Spruce Street Gunnison CO 81230

Part 2- Organizational Staff

First Name	Last Name	Phone No	Email	Years Of Service	Annual Salary	Primary Contact	Grant App Contact
Joni	Reynolds	9706413244	joni.reynolds@state.co.us	4	0.0000	False	False

Part 3- Additional Organizational Information

Non-Profit Status	Governmental Organization		

Top Five funders and the Amount of their Support

Supporter	Amount (in $)	Supproter	Amount (in $)
Taxes	594,606.00	intergovernmental State Allocations.	4,775,767.00
Fees/charges	104,240.00	Donations/Grants/other	122,218.00
Transfers In	290,000.00		
Agency has non-discrimination Policy		Non Discrimination	True
Organization has established Accounting System	True	CPA Firm that conducted your most recent audit	
Date of your most recent audit	1/1/0001	Non Audit Reason	

Current Board Members			
Board Member	Organization	Board Member	Organization
Jonothon Houck	Gunnison County		
John Messner	Gunnison County		
Roland Mason	Gunnison County		

Part 4- Organizational Budget Information

Current Organizational Budget

Start Date of Current Budget	1/1/2019	End Date of Current Budget	12/31/2019
Income		Expense	
Description	Amount (in $)	Description	Amount (in $)
Taxes	594,606.00	Personnel	2610795.00
Intergovernmenal State Allocation	4,775,767.00	Supplies	213,012.00
Donations/grants/others	122,218.00	Purchased Services	880,979.00
Fees/charges	104,240.00	Community Programs/Contributions	2,028,792.00
Transfers In	290,000.00	Transfers Out	262,648.00
Other Fiancing Sources and Misc	95,240.00		0.00
	0.00		0.00
	0.00		0.00
	0.00		0.00
	0.00		0.00

Current Utility Assistance Program Budget

Start Date of Budget	10/1/2019	End Date of Budget	9/30/2019
Income		Expense	
Description	Amount (in $)	Description	Amount (in $)
LEAP	126,824.00	Utilities	136,824.00
CSBG	58,000.00	Admin	58,000.00
EOC	10,000.00		0.00
	0.00		0.00
	0.00		0.00
	0.00		0.00
	0.00		0.00
	0.00		0.00
	0.00		0.00
	0.00		0.00

Part 5- Grant Request

INFORMATION REGARDING LAST YEAR'S GRANT

FEMA Funds Amount Received	0.00	No of FEMA Households Assisted	0
Other Fund Amount Received	0.00	No of Other Households Assisted	0

Households that were denied utility assistance for the following Reasons

Not having enough funds to assist client	True	Client already received EOC funds this grant period	True
Client not meeting income requirements	True	Client not being in arrears	True
Client not having a plan to pay Utilites in the future	True	Client bill being too large	True
Client Not eligible for Other reasons	True	Administrative Amount Requested	3,000.00
Assistance Amount Requested	18,000.00	Request Amount Description	Gunnison County experiences extremely cold temperatures in the winter, placing families at risk if they do not have a heat source.
Total Amount Requested	21000.00	Is this expansion of services previously offered without EOC funds	False
Current Utility Assistance Program Description	Gunnison County provides utility assistance to individuals through LEAP and secondarily through EOC. A small CSBG (Community Services Block Grant) fund is available for other utilities related emergencies. Individuals who meet the income guidelines and who meet other conditions such as past due bills, assurance of 30 days continued service, may apply for a one time per year grant award.		
Utility Assistance Start Date	1/1/0001		

Percentage of Grant Required for each Quarter

Percentage for Quarter 1	30	Percentage for Quarter 2	40
Percentage for Quarter 3	20	Percentage for Quarter 4	10

Other Information	

Please indicate the Counties that you serve

	Not Selected		Adams		Alamosa		Arapahoe		Archuleta		Baca
	Bent		Boulder		Broomfield		Chaffee		Cheyenne		Clear Creek
	Conejos		Costilla		Crowley		Custer		Delta		Denver
	Dolores		Douglas		Eagle		Elbert		El Paso		Fremont
	Garfield		Gilpin		Grand	X	Gunnison	X	Hinsdale		Huerfano
	Jackson		Jefferson		Kiowa		Kit Carson		Lake		La Plata
	Larimer		Las Animas		Lincoln		Logan		Mesa		Mineral
	Moffat		Montezuma		Morgan		Montrose		Otero		Ouray
	Park		Phillips		Pitkin		Prowers		Pueblo		Rio Blanco
	Rio Grande		Routt		Saguache		San Juan		San Miguel		Sedgwick
	Summit		Teller		Washington		Weld		Yuma		Cheyenne, KS

Gunnison County – Managing for Results

Strategic Business Plan
Department of Health and Human Services
Approved on November 3, 2016

Gunnison County Vision Statement	Gunnison County cherishes its sense of community and place. We strive to preserve and promote the wellbeing of the County's citizens, natural environment and rural character. We will deliver services and set standards that reflect our values and preserve our unique quality of life for present and future generations to enjoy.
Department Mission	The mission of the Department of Health and Human Services (HHS) is to provide culturally competent advocacy, prevention, protection, and support services to families of Gunnison and Hinsdale Counties so they can prosper and thrive in a healthy and supportive community.
Issue Statements	1. Lack of Adequate Child Care Families in Gunnison County face lack of childcare availability and the continuing high cost of childcare, affecting low-income families disproportionately which, if not addressed, will result in: • Less exposure to high-quality early learning environments for our young children, especially those which develop positive social interactions and emotional skills; • Greater difficulties for parents who want to return to school or work to achieve their own educational and career goals and to improve their family's potential; • Additional stressors for families experiencing continued economic hardship, potentially putting children at risk for adverse childhood experiences; • Higher risks for children whose parents are unable to find other supervision options, potentially leading to undetected child neglect or abuse; • Continuing unacceptable levels of child poverty in Gunnison and Hinsdale Counties; and • Continuing unacceptable levels of generational poverty in Gunnison and Hinsdale Counties. 2. Opportunities to Integrate Mental Health and Physical Health Services New and increased opportunities to integrate mental health and physical health services have emerged and funding availability which, if leveraged and well managed, will result in: • Normalization of mental health with a holistic health approach, leading to better health outcomes; • Increased screening and referrals, leading to more individuals obtaining the services they need to improve their physical and mental health; • Increased capacity for private-care physicians to manage mental health diagnosis-related prescriptions; • Increased opportunities for clients to engage with physical and mental health providers in a more holistic, integrated manner; • Increased opportunities for "warm handoffs" in the referral process; • Increased opportunities for all providers to develop processes and protocols which can minimize and mitigate clients' sense of embarrassment, isolation, and other aspects of stigmatization; • Increased opportunities for all providers to collaboratively identify service delivery gaps and limits, especially as they relate to mental health; and • Increased opportunities, as a system, to deliver services that emphasize prevention throughout the ages and stages of life. 3. Lack of Resources for Seniors

The continuing limitation of existing resources, combined with the increasing senior population, if not addressed, will result in:

- More seniors will be displaced out of their home, unable to "age in place";
- More seniors will experience increased risk to physical and emotional wellbeing;
- More seniors will experience unmet medical needs, either because they are unable to access in-home services, but stay at home as long as possible nonetheless, or because they are placed outside of their home in a setting that does not meet their medical needs;
- Continuing lack of caregivers or Home & Community Based Services (HCBS), further exacerbating this trend and related risks for seniors;
- Greater risks that seniors will experience neglect or abuse; and
- Seniors who, in many cases, will prematurely shift to a more expensive level of care, further decreasing their financial stability, independence, sense of wellbeing, and social connection to their community.

4. Increasing Health Care Costs

Families and individuals in Gunnison and Hinsdale Counties face increasing costs for health care -- including insurance premiums, deductibles, copayments, and prescriptions -- and these costs are expected to continue increasing at rates far surpassing potential income increases which, if not addressed, will result in:

- Increased health risks as families and individuals increasingly decide to delay or avoid treatment or to otherwise inappropriately self-manage their medical, dental, and mental health issues until the need is advanced and becomes urgent or emergent;
- More families and individuals in Gunnison and Hinsdale Counties who are unable to benefit from a relationship with a primary care physician who can provide preventive care and coordinate services in a more holistic manner;
- Increased dependence on emergency rooms as a primary source of medical care, leading to increased healthcare system costs and poor utilization of preventive care;
- Increased health risks for children, seniors, and individuals with special needs;
- Increased risks for individuals with chronic health issues;
- Increased rates of advanced disease (dental and chronic physical health issues);
- Increased rates of preventable injuries and illnesses;
- Increased impact on family budgets, which limit available resources for other expenses; and
- Increased levels of stress on families and individuals who continue to struggle financially and emotionally.

5. Poor Childhood Vaccination Rates

Statewide data illustrates children are vaccinated at rates lower than expected to provide optimal protection. While local data is limited, it appears to confirm a lower average rate than expected in Gunnison County. This trend is expected to continue statewide and possibly rise relative to other states which, if not addressed, will result in:

- Continued inability to acquire "herd immunity" for our community, increasing risks to our entire community;
- Increased risks to children in our community as cases of vaccine-preventable diseases rise, causing significant risk to children who cannot be immunized due to age, allergies, or other factors, or to those children who have not yet been immunized;
- Increased school absenteeism rates, both because of children who are sick and others whose parents are fearful of outbreaks;
- Loss of work productivity by parents;

- Increased healthcare costs; and
- Increased long-term catastrophic health issues and/or death.

6. Increasing Rates of Substance Abuse

Substance abuse rates are unacceptable and increasing nationally and statewide which, if not addressed, will result in:

- Increasing rates of negative health outcomes associated with substance abuse, such as Hepatitis C and HIV, birth defects, brain damage, addiction, suicide, and death;
- More families and individuals in our communities who must become involved for the first time or who become further involved in criminal justice or other interventional systems;
- Families and individuals who face further degradations to their relationships and quality of life, potentially including risks of abuse and neglect, and who have fewer and fewer resources and options for life-enhancing experiences;
- Families and individuals who increasingly experience a loss of social cohesion;
- Families and individuals who experience a loss of income due to job loss, poor employment stability, and lack of employment opportunities;
- Negative impacts on extended family members, childhood and adolescent peers, employers, and community members; and
- Increased social isolation and lack of connectedness.

7. Recurring Incidents of Child Abuse and Neglect

Most reports or referrals (80% or more) for investigations into incidents of potential child abuse or neglect in Gunnison and Hinsdale Counties involve recurring incidents, if not addressed, will result in:

- More children in our community who are unable to properly bond with parents, family members, and caregivers, leading to long-term attachment issues, poor brain development, and increased rates of learning disabilities;
- More children in our community who are living in homes that are not safe for them and which do not enable them to thrive;
- More children in our community at risk for poor nutrition and hunger, leading to short- and long-term health problems;
- More children in our community at risk for preventable injuries and health issues;
- More children in our community who are unable to develop appropriate coping skills;
- More children in our community who become at risk for substance abuse and juvenile justice system involvement;
- More children in our community who suffer preventable, long-term losses of their life potential;
- More parents who are unable, unprepared, or unwilling to interrupt intergenerational cycles of abuse or neglect which they themselves experienced as child victims; and
- More children at risk for death.

8. Opportunities to Integrate the Local Health and Human Services System

With new leadership in the department, there is an opportunity to formally integrate our service-delivery system in ways which support the "Social Determinants of Health" Model which, if fully embraced and well implemented, will result in:

- Broader staff engagement and knowledge;
- More data-based decision making;
- Less confusion experienced by customers and clients engaged in the service delivery system;
- Increased ability by staff and partners to identify service gaps and trends;
- Streamlined, holistic, timely and higher quality of services for

	customers; and • Greater capacity for our department to meaningfully contribute to reducing childhood and family poverty, improving health outcomes for our community members, and creating a healthier community.
Department Strategic Goals (3-5 years)	1. An Integrated Service Delivery Model Families and individuals we serve will experience a higher level of services and better results as a consequence of integration of services and approaches, as evidenced by the following: • By December ~~2017~~2018, 80% of activity results achieved; • By December ~~2017~~2018, 80% of departmental strategic business plan activities, in which staff demonstrate competency using the County's database performance management system (MFR Live/Lumanas) in their work as indicated by system utilization rates and identified staff roles, so that customers can benefit from staff who have up-to-date knowledge of data, trends, and emergent issues; • By December ~~2017~~2018, 80% of departmental strategic business plan activities will show that activity managers and staff conduct regularly scheduled activity performance stat sessions so that customers can benefit from staff ability to find relevant data, analyze it, use it to make decisions, and share it as appropriate with partners; • By December ~~2017~~2018, identified Community Partnership Agreement(s) will be in place, to include team charter, identification of membership organizations, structure and roles, agreed-upon result measures, process expectations, etc., so that community members can experience a service delivery approach that is influential in creating a healthy community as described by the "Social Determinants of Health" Model; • By July 2018, facility space planning and construction will be complete and operational so that walk-in and phone inquiry customers can experience an integrated reception and initial engagement process; • By December 2018, 80% of strategic result milestones will be achieved in which milestone timelines indicate due dates in 2016-17 and/or strategic results 2016-2107 interim results are achieved as specified by implementation or project plans; • By December 2018, department employees will have completed role-specific cross-training team content reviews, and hands-on sessions so that customers can experience a fully integrated customer access point; and • By December ~~2018~~2019, the Family Multidisciplinary Pilot will be fully implemented so that children and their families, other community members, and performance partners can benefit from a cross-departmental, multidisciplinary team-based approach to evaluation and case management. 2. Healthy Families, Healthy Communities By 2020, families in Gunnison County will be prosperous, thriving, and healthy, as evidenced by: • 17.2% (maximum) of children are living in poverty; • 99% (minimum) of children in Gunnison and Hinsdale Counties have not experienced severe abuse or neglect; • 90% (minimum) of children with a Child Welfare case will not be repeated within 1 year; • 1% (maximum) pediatric death rate due to preventable injuries or preventable illnesses; • 10% (maximum) teen-pregnancy rate; • 7% (maximum) of children aged 2-5 years and served by WIC are classified as obese; • 90% of children have received all required immunizations upon entering school; and

	• 90% of children, at two years of age, are up-to-date in all required vaccinations.
Department Manager	Health and Human Services Director Joni Reynolds
Department MFR Live Point of Contact	Administrative Services Supervisor Randy Morgan
Program / Activity Structure	Community Leadership / Community Leadership Program Coordination / Program Coordination Child and Family Services / Child and Family Services Economic Security / Economic Security Senior Health and Resources / Senior Health and Resources Child Support / Child Support Services

Program	**Community Leadership**
Program Purpose Statement	The purpose of the Community Leadership Program is to provide community and department leadership, models and best practices, and organization development services to community leaders and County staff so they can achieve optimal health and wellness outcomes and improve community health.
Program Key Results	• 50% policy recommendations made to business and community leaders adopted; and • 80% Community Health Plan milestones (Public Health Improvement Plan) accomplished.
Program Manager	Health and Human Services Director Joni Reynolds, Public Health Manager, Carol Worrall and Community Health Supervisor Margaret Wacker
Activity	Community Leadership
Activity Purpose Statement	The purpose of the Community Leadership Activity is to provide community and department leadership, models and best practices and organization development services to community leaders and county staff so they can achieve optimal health and wellness outcomes and improve community health.
Services that Comprise the Activity	• Best Practices • Community Health Plan • Community Health Plan Updates • Community Partnerships • Department Policy Interpretations • Employee Performance Plan Approvals • Employee Performance Reviews • Food Service Facility Inspections • Integrated Service Model • Integrated Service Team Reviews • Integrated Service Team Process Improvements • Organizational Development Sessions • Proposed Budget • Quarterly and Monthly Performance Reports • Social Determinants of Health Model and Interpretations • Strategic Business Plan • Strategic Business Plan Updates
Activity Performance Measures (Annual Measures & Targets)	Result Measures: • 50% policy recommendations adopted; • 80% Community Health Plan milestones (Public Health Improvement Plan) accomplished Output Measures: • 200 food service facility inspections completed; and • ~~3,284~~328 community private wells tested. Demand Measures: • 200 food service facility inspections expected to be required; and • ~~3,284~~328 community private wells in County expected to be tested. Efficiency Measures: • Cost per food service facility inspection provided.

Program	Program Coordination
Program Purpose Statement	The purpose of the Program Coordination Program is to provide client screening and navigation services to individuals and families in Gunnison and Hinsdale Counties so they can have a supportive, positive and helpful initial and ongoing experience.
Program Key Results	• 90% of clients served report they "strongly agree" or "agree" that they were treated politely, courteously and respectfully at the front desk; • 90% of clients served report they "strongly agree" or "agree" that they were given information requested and/or referred to the appropriate service or resource; • 90% of clients served report they "strongly agree" or "agree" that their needs were met in a timely manner or were given an appointment in a reasonable amount of time; and • 90% of vital records audited by the State meet all requirements.
Program Manager	Administrative Services Supervisor Randy Morgan
Activity	Program Coordination
Activity Purpose Statement	The purpose of the Program Coordination Activity is to provide client screening and navigation services to individuals and families in Gunnison and Hinsdale Counties so they can have a supportive, positive and helpful initial and ongoing experience.
Services that Comprise the Activity	• Client Appointments • Computer Security Services • Customer Inquiry Responses • Data Entries • Electronic Benefit Transfer (EBT) Cards • External Client Referrals • Finance/HR/Records Management Services • Fraud Prevention Actions • Grant Applications • Grant Reports • Initial Screenings • Insurance Claims • Internal Client Referrals • Invoices • IT Support Sessions • Medical Records • Provider Contracts • Reports – Internal/External/Regulatory/Scheduled • Vital Records • Vouchers
Activity Performance Measures (Annual Measures & Targets)	Result Measures: • 90% of clients served report they "strongly agree" or "agree" that they were treated politely, courteously and respectfully at the front desk; • 90% of clients served report they "strongly agree" or "agree" that they were given information requested and/or referred to the appropriate service or resource; • 90% of clients served report they "strongly agree" or "agree" that their needs were met in a timely manner or were given an appointment in a reasonable amount of time; and • 90% of vital records audited by the State meet all requirements. Output Measures: • # internal referrals provided; • # external referrals provided; • 900 vital records issued; • 2,000 insurance claims submitted; and • 20,000 client engagements/contacts completed. Demand Measures: • 200 internal referrals expected to be required/requested;

	• 400 external referrals expected to be required/requested; • 75 vital records expected to be required; • 2,000 insurance claims expected to be submitted; and • 20,000 client engagements/contacts expected to be requested/required. Efficiency Measures: • Cost per client engagement/contact completed.

Program	**Child and Family Services**
Program Purpose Statement	The purpose of the Child and Family Services Program is to provide health, education, prevention, assessment, family planning, protection and permanency services to adults, children and their families in Gunnison and Hinsdale Counties so they can thrive in safe, stable and permanent homes.
Program Key Results	• 45% of respondents to the biennial Citizen Survey who state that the availability of preventative health services in Gunnison County is good or excellent; • 1% (maximum) of children experience abuse or neglect (founded cases); • 90% (minimum) of children with a Child Welfare case will not be re-opened due to a new referral within 1 year; • 99% (minimum) of children in Gunnison and Hinsdale Counties have not experienced severe abuse or neglect; • 7% (maximum) of children aged 2-5 years and served by WIC are classified as obese; • 10% (maximum) teen-pregnancy rate; • 2% of infants/young children (0-3 years) receive services for developmental disabilities; • 90% of children have received all required immunizations upon entering school; • 90% of children, at two years of age, are up-to-date in all required vaccinations; • 42% of children are enrolled in licensed childcare centers and preschools, kindergarten and Part C (0-6 years old); and • 85% of pregnant women receive early prenatal care during the first trimester.
Program Manager	Carol Worrall, Margaret Wacker and Child Welfare ~~Adult Protection~~ Manager Marilyn Cheever
Activity	Child and Family Services
Activity Purpose Statement	The purpose of the Child and Family Services Activity is to provide health, education, prevention, assessment, family planning, protection and permanency services to adults, children and their families in Gunnison and Hinsdale Counties so they can thrive in safe, stable and permanent homes.
Services that Comprise the Activity	• Adoptions and Placements • Birth Control Educational Sessions • Birth Control Methods • Birth Control Recommendations • Breast Pumps • Child Health Vaccine Screenings • Child Medical / Dental Vouchers • Childcare Center Onsite Immunization Assessments • Childcare Health Consultations • Childcare Provider Training Sessions • Childcare Special Needs Referrals • Children's Books • Consumer Protection Services • Cooking Classes • Counseling (Mental Health) Sessions • Counseling (Substance Abuse) Sessions • Counseling (Domestic Abuse) Sessions • Early Childhood (Bright By 3) Enrollments

	• Early Childhood Council Childcare Provider Conferences
	• Educational Sessions
	• Emergency Contraceptives
	• Follow Up Contacts
	• Follow Up Screenings
	• Follow Up Tests
	• Foster Care Placements
	  ○ Trainings
	  ○ Parent Support
	  ○ Emancipation
	  ○ Reports
	  ○ Other Key Services Provided Via Referrals
	• Iron Assessments
	• Language Translations
	• Medication Administration Training Sessions
	• Mentoring (Initial And Follow-Up) Sessions
	• Nurturing Parenting Program (NPP) Community Sessions
	• Nurturing Parenting Program (NPP) Parenting Classes/Education Sessions
	• Nursing Mother Supports
	• Nutrition Counseling Sessions
	• Nutrition Risk Assessments
	• Outreach Sessions
	• Pap Tests
	• Physical Exams
	• Pregnancy Tests
	• Prenatal Vouchers
	• Preventative Nurse Family Visits
	• Prevention Youth In Conflict Child Protection Adoptions
	• Review/Evaluate/Determine (RED) Team Screenings
	  ○ Assessments And Reports
	  ○ Referrals
	  ○ "Enhanced" Screenings
	  ○ Research Findings
	  ○ Red Team Decisions
	  ○ Initial Family Contacts
	  ○ Treatment Plans
	  ○ Community Presentations
	  ○ Community Partnerships
	  ○ In-Home Parenting Coaching Sessions
	  ○ Monthly In-Home Visits
	• Referrals
	• Restaurant Inspections
	• Risk Assessments
	• Sliding Fees Scale For Services
	• Sexually Transmitted Infections (STI) Screenings
	• Sexually Transmitted Infections (STI) Tests
	• Sexually Transmitted Infections (STI) Treatments
	• Tuberculosis (TB) Screenings
	• Tobacco Cessation (Pregnancy) Counseling Sessions
	• Tobacco Cessation/Quit Line Referrals
	• Tobacco Health Education Sessions
	• Tobacco-Free Worksite Policies
	• Universal Precautions Training Sessions
	• Vaccination (Children And Adults) Administrations
	• Vaccination (Senior) Administrations
	• Voter Registrations
	• West Central Public Health Partnership (WCPHP) Community Assessments
	• Women, Infant and Children (WIC) Supplemental Nutrition Vouchers

	• Worksite Wellness Services
Activity Performance Measures (Annual Measures & Targets)	Result Measures: • 45% of respondents to the biennial Citizen Survey who state that the availability of preventative health services in Gunnison County is good or excellent; • 1% (maximum) of children experience abuse or neglect (founded cases); • 90% (minimum) of children with a Child Welfare case that will not be repeated within 1 year; • 99% (minimum) of children in Gunnison and Hinsdale Counties have not experienced severe abuse or neglect; • 7% (maximum) of children aged 2-5 years and served by WIC are identified as obese; • 2.5% of infants/young children (0-3 years) receive services for developmental disabilities; • 10% (maximum) teen-pregnancy rate; • 90% of children have received all required immunizations upon entering school; • 90% of children, at two years of age, are up-to-date in all required vaccinations; • 42% of children are enrolled in licensed childcare centers and preschools, kindergarten and Part C (0-6 years old); • 85% of pregnant women receive early prenatal care during the first trimester; and • 17% of family planning clients served are male. Output Measures: • # children served; • 3,389 vaccinations provided; • 197 Women, Infant and Children (WIC) clients served; • 1376 family planning visits provided; • 70 reported disease investigations conducted; • # in-home visits conducted; and • # community outreach sessions provided. Demand Measures: • 2,906 children anticipated to live in Gunnison/Hinsdale Counties; • 450 referrals for Child and Family Services anticipated; • 10 in-home visits expected to be required; and • 16 community outreach sessions requested/required. Efficiency Measures: • Cost per child provided services by Child Welfare team in Child and Family Services; and • Cost per child provided services by Public Health team in Child and Family Services.

Program	**Economic Security**
Program Purpose Statement	The purpose of the Economic Security Program is to provide advocacy, health coverage, and nutritional and economic support services to individuals, children and families of our community so they can improve economic stability, self-sufficiency, access to healthcare, nutritional health and family stability.
Program Key Results	• ~~95~~97% of all eligibility determinations for food assistance are completed within 30 days; • ~~95~~97% of all eligibility determinations for medical assistance are completed within 45 days; • 95% of all eligibility determinations for basic cash assistance are completed within 45 days; • 95% of all eligibility determinations for TANF assistance are completed within 45 days; and • ~~95~~70~~50~~% of TANF applicants leave the program due to other reasons besides case sanctions and noncompliance.

Program Manager	Senior Resources Program Manager Betsy Holena and Economic Security Supervisor Brad Wheaton
Activity	Economic Security
Activity Purpose Statement	The purpose of the Economic Security Activity is to provide advocacy, health coverage, and nutritional and economic support services to individuals, children and families of our community so they can improve economic stability, self-sufficiency, access to healthcare, nutritional health and family stability.
Services that Comprise the Activity	• Application Processing • Outreach Sessions
Activity Performance Measures (Annual Measures & Targets)	Result Measures: • ~~95~~97% of all eligibility determinations for food assistance are completed within 30 days; • ~~95~~97% of all eligibility determinations for medical assistance are completed within 45 days; • 95% of all eligibility determinations for basic cash assistance are completed within 45 days; • 95% of all eligibility determinations for TANF assistance are completed within 45 days; and • ~~50~~70% of TANF applicants leave the program due to other reasons besides case sanctions and noncompliance. Output Measures: • 200 food assistance applications processed; • 200 medical assistance applications processed; • 20 basic cash assistance applications processed; and • 25 TANF enrolled cases. Demand Measures: • 200 food assistance applications expected to be received; • 200 medical assistance applications expected to be received; • 20 basic cash assistance applications expected to be processed; and • 25 TANF applications expected to be received. Efficiency Measures: • $5.09 per application processed.

Program	**Senior Health and Resources**
Program Purpose Statement	The purpose of the Senior Health and Resources Program is to provide community outreach and education, preventive health, adult protection and advocacy services to seniors, at-risk adults and their families so they can be more independent, healthy and connected to their community.
Program Key Results	• 75% of seniors served are able to avoid nursing home placement and remain living in their own home.
Program Manager	Senior Resources Program Manager Betsy Holena
Activity	Senior Health and Resources
Activity Purpose Statement	The purpose of the Senior Health and Resources Activity is to provide community outreach and education, preventive health, adult protection and advocacy services to seniors, at-risk adults and their families so they can be more independent, healthy and connected to their community.
Services that Comprise the Activity	• Senior Services Assessments • Influenza Vaccinations • Outreach Sessions
Activity Performance Measures (Annual Measures & Targets)	Result Measures: • 60% of respondents to the biennial Citizen Survey state that the services provided to seniors by Gunnison County are good or excellent very easy or somewhat easy to access; • 75% of seniors served are able to avoid nursing home placement and remain living in their own home; • 50% of seniors in the community are not hospitalized due to influenza; and • 50% of seniors served report regular social connections.

	Output Measures: • 40 senior influenza vaccinations provided; • 400 at-risk adults provided special needs services (ADRC); • 25 adults/seniors provided adult protective services; and increased from 8 to 25 • 400 total contacts with seniors and adults who are provided senior health and resources services.(Joni I changed this language a bit to emphasis its contacts we are measuring and increased it from 200 to 400 Demand Measures: • 40 seniors in Gunnison County requiring senior influenza vaccinations. Efficiency Measures: • Cost per senior or at-risk adult served.

Program	**Child Support**
Program Purpose Statement	The purpose of the Child Support Program is to provide court-ordered establishment and enforcement services to families so they can achieve and maintain compliance and the children can experience the support of both parents.
Program Key Results	• 75% of current court-ordered support dollars paid.
Program Manager	Maggie Nielsen
Activity	Child Support Services
Activity Purpose Statement	The purpose of the Child Support Services Activity is to provide court-ordered establishment and enforcement services to families so they can achieve and maintain compliance and the children can experience the support of both parents.
Services that Comprise the Activity	• Child Support Enforcement Services • Child Support Modifications • Child Support Orders • Child Support Payments • Child Support Resources and Information • Medical/Health Care Orders • Paternity Determinations and Court Orders
Activity Performance Measures (Annual Measures & Targets)	Result Measures: • 75% of current court-ordered support dollars paid; and • 75% of child support arrears cases receive a payment during the state fiscal year. Output Measures: • $850,000.00 court-ordered child support dollars collected; and • 175 families receive child support payments. Demand Measures: • $850,000.00 court-ordered child support dollars expected to be collected; and • 268 eligible families with an open child support services case expect to be served. Efficiency Measures: • $8.00 collected for each program dollar spent.

Key Staff

Kathy Ashwood

Title: Administrative III

Bio: Kathy Ashwood has worked with Gunnison County for over 24 years. Kathy serves as a liaison between Gunnison County's finance Department, applicants and the staff of the Department of Health and Human Services. Kathy is responsible for record maintenance, entering applications into the Energy Assistance Database, connecting with vendors and monitoring the budget. Due to our small office Kathy also often works directly with clients as they come in and tracks usage of LEAP and Community Service Block Grant (CSBG). Kathy is vital in orienting her team to what resources a family has already exhausted financially.

Kelly Weak

Title: Senior Accountant

Bio: Kelly Weak has been working with Gunnison County Finance Department since 2007. Kelly monitors budget compliance and does all reporting and reimbursement requests for the State.

Elizabeth Holena

Title: Program Manager Economic Security Team and Senior Resources

Bio: Elizabeth has worked for the Department of Health and Human Services for over 7 years, initially working with child welfare. Elizabeth manages Adult Protective Services, Aging and Disability Resources of Colorado, Medical and Food assistance programs, Community Service Block Grant, Long Term Care Medicaid and Senior Resources.

Shelley Tucker

Title: Administrative Assistant

Bio: Shelley has been working with Gunnison County Department of Health and Human Services for 3 years. Shelley currently works under several different programs, including Child Support Services, Energy Outreach Colorado, Regional Accountable Entity and Senior Resources.

Organizational History

Gunnison County was founded March 9th 1877, named for John W.Gunnison, a United States Army officer and captain in the Army Topographical Engineers, who surveyed for the transcontinental railroad in 1853. The County is surrounded by the 1.6 Million acre Gunnison National Forest encompassing some of the wildest and most beautiful terrain in the world, including Colorado's larges manmade lake-Blue Mesa reservoir, Black Canyon National Park, Curecanti National Recreation Area, and 20000 miles of trout streams. Gunnison County County merged Public Health and Human Services in the late 1990s in an effort to integrate services and provide single entry point access to the communities most vulnerable individuals, children and families. The organizations has always provided prevention, protection, advocacy and support services to vulnerable populations in the community in the form of Family Planning, Women Infant and Children(WIC), Parenting Classes, Child Protective Services, Medicaid, Food Assistance Senior Resources and basic cash assistance. Gunnison County Department of Health and Human Services continues to provide the above services while building agency capacity to further develop programs needed by the community.

Goals

The goals of Gunnison Department of Health and Human Services are to provide prevention, protection advocacy and supportive services to Gunnison and Hinsdale individuals and families across the life spectrum so they can have an improved quality of life.

Current Programs

Gunnison County Department of Health and Human Services provides services across the life spectrum to individuals and families in the Public Health and Human Services Field. Gunnison County is responsible for administering LEAP, Community Service Block Grant, Medicaid and Food Assistance, Women Infant and Children, Nurturing Parenting Program. Nurse Family Partnership, Aging and Disability Resources of Colorado, Child Protective Services, Adult Protective Services, Long Term Care Mediciad and Temporary Aid for Needy Families. Gunnison County Health and Human Services currently manages over 3500 individuals who are receiving food and medical assistance and provided emergency assistance to over 120 individuals and families in the community. Including LEAP, EOC and the Community Service Block Grant(CSBG) the County has provided over 70 individuals and families with utility assistance. Gunnison County also manages The Senior Resource Office, a county and Region 10 funded office. The office has one full time options counselor who provides assistance, referrals and

information to services available in the community for seniors and disabled. This programs targets low income vulnerable older adults and in 2018 over 9000 contacts were made.

Collaboration

Gunnison County Department of Health and Human Services hosts The Community Health Coalition of the Gunnison Valley, a collaborative community wide effort focused on the health and wellbeing of individuals and families of the valley. The entire Coalition meets every other month to focus on pressing needs of the community, such as suicide prevention a comprehensive wellness guide. A leadership team for the Coalition meets on a monthly basis. Under the Community Health Coalition of the Gunnison Valley, several subcommittees have also been formed to address the needs of the community's most vulnerable populations, specifically the Basic Needs Subcommittee (BNS). The BNS is comprised of nonprofits, faith based, governmental, nongovernmental agencies who provide basic needs assistance throughout the year. The BNS meets every other month and focuses on outreach to Seniors, the immigrant population and families and children living in poverty to assure access to emergency assistance, such as EOC, LEAP, child care, food, temporary shelter, clothing and psychological care.

Implementation and Process

Upon application, a client must provide a bill showing that their utility account is in arrears; at this time the client is also asked by the County's administrative staff if they have received LEAP during LEAP season or any other utility assistance. If an applicant has not yet applied for LEAP they are assisted (if needed) by the county's administrative staff. If the applicant faces barriers to completing either the LEAP application or EOC application they are referred to our "Options Counselors" who are equipped to walk clients through the application process. Clients must complete the EOC form and copies of ID are requested along with late utility bills. All paperwork is proofed to assure completeness. Applications are staffed with the Economic Security Team and Options Counselors weekly to assure usage is appropriate and that the individual/household is not experiencing insecurity in other areas, such as food and clothing. Appropriate referrals are made for the individuals to other community resources such as the food pantry, The Center for Mental Health, Medical Communities and Colorado's Childcare Assistance Program. Once approved for Energy Outreach, Gunnison County's finance office is provided information so vendors can be directly paid. Finance tracks expenses and households and shares this information with Kathy Ashwood and Elizabeth Holena. Gunnison County has not imposed any restrictions on client eligibility.

Client Access

Clients of Gunnison and Hinsdale County can access Emergency Assistance, including Energy Outreach Colorado, at 225 North Pine Street between the hours of 8:00 AM to 5:00 PM. Access is walk in and there are no other locations. Due to the remote access of Hinsdale County and parts of Gunnison County, applications are email, faxed, mailed or scanned to any available location and individual may be able to access.

Energy Education

Gunnison County promoted energy assistance and efficiency with direct one on one outreach and in the DHHS office and in and around the community. Each individual/family applying for any public benefits meets one on one with eligibility technicians to assess for further needs, such as Energy Outreach Colorado. The Energy Outreach Colorado program is referred to by the Faith Communities, Schools, Law Enforcement, other County Departments and non-governmental agencies. The Basic Needs Subcommittee is used as a platform to share this resource. Currently Gunnison County is working with the City of Gunnison to insert an informational pamphlet in the billing cycle for electricity for local residents.

Board/Governance

Gunnison County is governed by the Board of County Commissioners as follows:

John Messner, Commissioner-District 1

Jonathon Houck, Commissioner-District 2

Roland Mason, Commissioner-District 3

The County Commissioners of Gunnison County cherish its sense of community and place. They strive to preserve and promote the wellbeing of the County's citizens, natural environment and rural character. They deliver services and set standards that reflect our values and preserve our unique quality of life for present and future generations. The Board of County Commissioners regularly request updates on programs areas from Gunnison County Department of Health and Human Services.

Volunteers

Gunnison County Department of Health and Human Services currently does not have any volunteers.

Funding Request Justification

Due to Gunnison and Hinsdale Counties long cold winters at a higher elevation coupled with substandard housing, families can experience incredibly high utility bills for often a 9-10 month period. Gunnison County's winter temperatures are frequently some of the coldest in the nation with sub-zero and sub-freezing temperatures lasting for weeks at a time. Data from a Community Needs Assessment concluded that earnings in Gunnison even well above the official Federal Poverty Level are nevertheless far below what is needed to meet families' basic needs due to the high cost of living. In 2013, over 2,500 people in Gunnison County were living below the poverty line (18% of the population), making it difficult for individuals and families to meet the demands of high utility bills. Gunnison County has worked with countless families who are at risk of losing heat with young children in the home mid-winter who have exhausted other resources. In 2018 Gunnison County provide over $126,000 in utility assistance through LEAP and over $8,400 through EOC. The average payment amount through EOC is approximately $200; the agency anticipates being able to services over 20 bills based on the need in our service area and agency capacity. The quarterly percentages of assistance funds represent the seasonal needs of Participants. In 2018-19 Gunnison County received $8400 and will not be returning any funding to EOC.