



Allan Ivy

INFRASTRUCTURE · ENVIRONMENT · COMMUNITY · SERVICE

PERFORMANCE REPORT

2018

Dedication to Excellence, Accountability and Continual Improvement



In 2018, the International City/County Management Association (ICMA) recognized Gunnison County for its data-driven management and reporting achievements with a Certificate of Excellence in Performance Management. An elite group of only 29 local governments across the nation received this accolade, which represents the highest of three award levels, and only 57 local governments were recognized with any of the three award levels. As a point of reference, there are nearly 40,000 general-purpose local governments in the nation.

**MATTHEW
BIRNIE**
County Manager



County Manager Matthew Birnie can be contacted at (970) 641-7602 or mbirnie@gunnisoncounty.org. Contact him with questions or ideas, or if you would like to have a discussion about the County's performance management efforts.

This report focuses on the implementation status of the Gunnison County Strategic Plan, last updated in April 2017 and currently under further revision. The Plan guides the County's efforts to ensure the health, safety and welfare of Gunnison County's citizens, and the four strategic priorities outlined in the Plan and this performance report are:

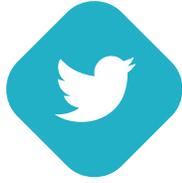
- ENSURE SOUND **INFRASTRUCTURE**
- PROTECT THE **ENVIRONMENT**
- PROMOTE PROSPEROUS, COLLABORATIVE & HEALTHY **COMMUNITIES**
- DELIVER HIGH QUALITY **SERVICES**

Many of the Plan's strategic results directly align with the One Valley Prosperity Project (OVPP) collaborative initiative, which focuses on achieving a more prosperous and successful future for all of the Gunnison Valley's communities. The OVPP logo is next to each aligned strategic result in this performance report to clearly demonstrate our commitment to following through on the actions identified as priorities by so many of our residents.

More information related to the County's strategic planning efforts is available online at <http://www.gunnisoncounty.org/performance>. More information related to the One Valley Prosperity Project is available at <http://www.onevalleyprosperity.com/>.



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GUNNISON COUNTY EMERGENCY MANAGEMENT

@GunnisonCountyEmergencyManagement
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GUNNISON/CRESTED BUTTE REGIONAL AIRPORT

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GUNNISON COUNTY SHERIFF'S OFFICE—COLORADO

@GunnisonCountySheriffsOfficeCO
@GunniSheriffCO

GUNNISON COUNTY CLERK AND RECORDER

@GunnisonClerkRecorder

GUNNISON COUNTY HEALTH AND HUMAN SERVICES

@GunnisonCountyHHS

THE CHOICE PASS

@TheChoicePass

GUNNISON COUNTY MULTICULTURAL SERVICES

@GunnisonCountyMRO

FOLLOWERS & SUBSCRIBERS

There were **16,739** followers and subscribers to the County's website notifications and online portals by the end of 2018. This represents a **34.14% increase** during 2018.



AUTOMATIC NOTIFICATIONS FROM GUNNISON COUNTY

Visit us at www.gunnisoncounty.org/list.aspx to sign up for automatic email and/or text notifications whenever we post this information to our website:

- Alerts (Emergencies and Advisories)
- Bid Postings
- Calendar Items
- Employee Newsletters
- Meeting Agendas, Portfolios & Minutes
- News & News Releases
- Employment Opportunities

VISION STATEMENT

Gunnison County cherishes its sense of community and place. We strive to preserve and promote the wellbeing of the County's citizens, natural environment and rural character. We will deliver services and set standards that reflect our values and preserve our unique quality of life for present and future generations to enjoy.

SECURE SOUND INFRASTRUCTURE

#1



STRATEGIC RESULT

By December 31, 2018, Gunnison County will have hard-surfaced 14 miles of County roads in order to reduce maintenance costs and improve the travel experience.

UPDATE: IN PROGRESS

The completion of the Cottonwood Pass project in 2019 will fulfill this goal. Project delays prevented meeting the deadline, but the desired outcome will be achieved. Next, we will begin evaluating which remaining roads meet the criteria for hard surfacing (i.e., chip seal or rigid asphalt). The criteria includes traffic volumes, maintenance costs, and dust mitigation. We will be selecting roads that are ready for paving and do not require major reconstruction, which is much more expensive.

Beginning in 2019, our goal will be to hard surface a minimum of two miles per year. Gravel roads have higher annual maintenance costs due to repeated applications of gravel and magnesium chloride. In addition, they are more expensive to maintain in the winter due to the type of equipment used to plow. Well-maintained paved roads also provide the public with a positive user experience.

Percentage of respondents to the BIENNIAL CITIZEN SURVEY who report that . . .

80%

Snow removal services on County roads and highways are good or excellent.

75%

Availability of paths and walking trails is good or excellent.

49%

Road repair services are good or excellent.

STRATEGIC RESULT

By December 31, 2019, Gunnison County will have an additional funding stream that ensures sufficient support for road and bridge infrastructure construction and maintenance so residents and visitors can safely travel on County roads, conduct business, and pursue recreational interests.

UPDATE: IN PROGRESS

Funding for transportation infrastructure continues to be a need nationwide. If it is not going to be addressed by some type of Federal or State funding, the County will have to find a mechanism to not only maintain and replace existing roads, bridges, trailheads, etc., but also to fund needed improvements to address capacity and safety.

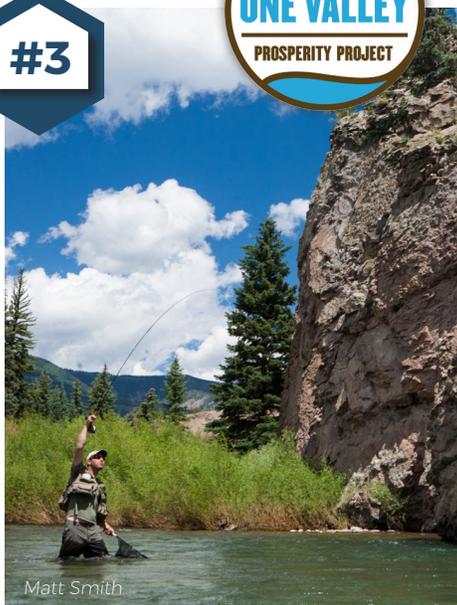
In 2019, we will have an engineering study done that will identify both the needs of our roads and the potential costs of improvements. That information will assist us in prioritizing our tasks, and it will provide needed information if there needs to be a local ballot issue for funding.



#2



#3



Matt Smith

STRATEGIC RESULT

By December 31, 2021, the Gunnison-Crested Butte Regional Airport Terminal Renovation Project will begin.

UPDATE: IN PROGRESS

The Terminal Area Study is the first step in evaluating “space” and “needs” options for the rehabilitation of the current airport terminal, as determined by the FAA-approved airport growth forecast in the 2016 airport master plan. This first-step process will be completed by March 2019. The goal is to provide Gunnison County and other stakeholders realistic terminal-area rehabilitation configurations. One of these will be selected as the preferred alternative for design and construction work, which we hope to begin sometime in the year 2020. The County will continue to evaluate funding options and opportunities for the various alternatives, including an application for recently made available federal supplementary funding. A design consultant for the next phase will be selected in March/April 2019.

100%

of school bus routes (on roads within 15 miles of County maintenance facilities) were plowed prior to school bus use when snow accumulations met plow policy criteria at least one hour prior to school bus times.



100%



- Airport compliance with all Federal Aviation Administration (FAA) Part 139 regulations and Transportation Security Administration (TSA) security regulations.
- Of customer complaints at the Airport resulted in customer satisfaction or no desire for next-level management review or action.

84.1%

of major bridges (20' and over) were independently rated as structurally sound.



MILES REQUIRING ANNUAL MAINTENANCE BY THE PUBLIC WORKS DEPARTMENT:

- 128 - County paved roads.
- 273 - County gravel roads.
- 413 - USFS/BLM gravel/native surface roads.
- 8.8 - trails.

1,481 TONS



of sand were used for winter road maintenance.

PROTECT THE ENVIRONMENT

#1



STRATEGIC RESULT

Gunnison County shall work with its partners to protect water quality and quantity for in-basin purposes in a manner that is socially, environmentally and economically sound.

UPDATE: ONGOING

There is no current major water litigation pending, there are no current Colorado Oil and Gas Conservation Commission (COGCC) rulemakings in which Gunnison County is a participant, and the County maintains an ongoing dialogue with the Northwest Colorado Council of Governments (NWCCOG) regarding water-related litigation. The County also continues efforts regarding Mt. Emmons Mine (e.g., ensuring operation of the water treatment plant, site cleanup, and development of water quality site specific standards, including Water Quality Control Commission (WQCC) rulemakings). The County also maintains active participation on the HB1177 Gunnison River Basin Roundtable.

STRATEGIC RESULT

By December 31, 2018, Gunnison County will work with the ranching community to expand the conserved private rangeland in the County by an additional 10,200 acres from the 2012 baseline.

UPDATE: ACHIEVED!

A total of 16,334 acres of rangeland were put into conservation easements during the performance period. The Trampe easement was nearly 6,000 of those acres, without which this goal would still have been achieved. Interest in conservation easements by ranchers remains strong. The Land Preservation Board awarded seven conservation easement projects on 1/28/19, and the Gunnison Rangeland Conservation Legacy (GRCL) is working with 21 additional families on new projects.

According to the GRCL, the 2012 reauthorization of the Land Preservation Fund by 81% of voters was the highest approval rating of any such measure in the nation. Nevertheless, it is important to further explore how conservation easements fit into the socioeconomic picture so that we may relay that information to the public.

#2



Percentage of respondents to the **BIENNIAL CITIZEN SURVEY** who report that . . .

63%

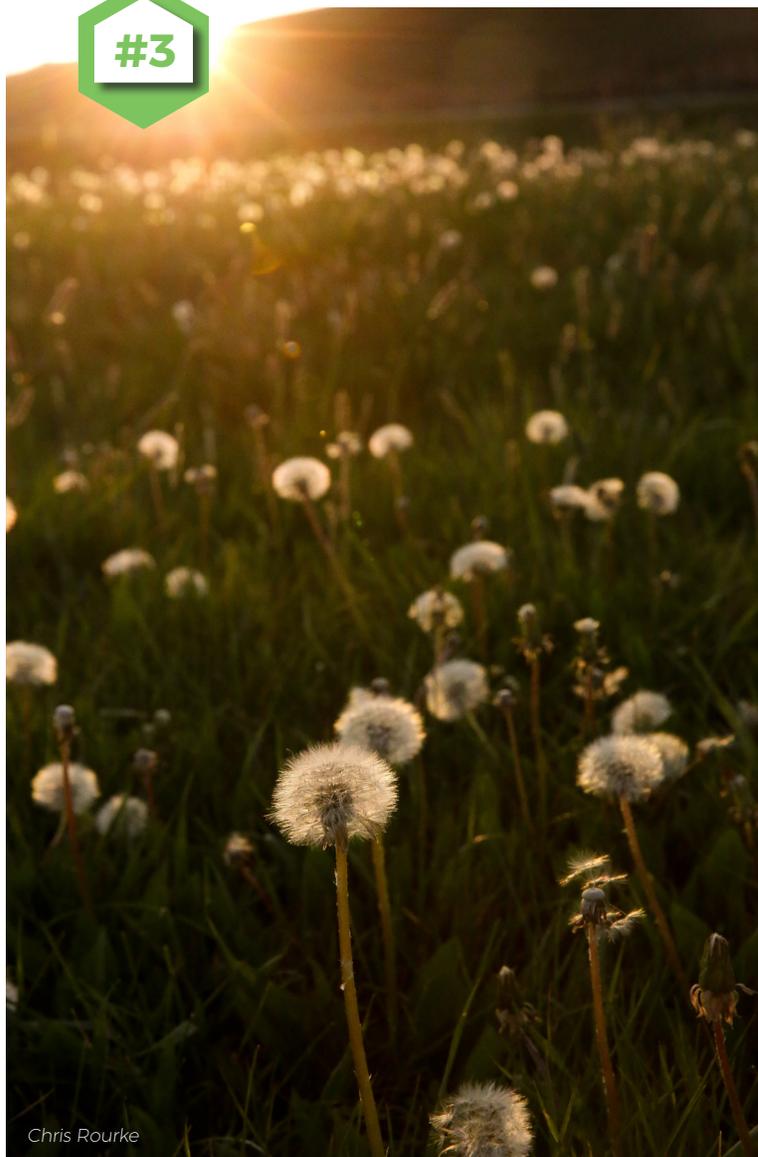
They recycled used paper, cans or bottles from their homes.

63%

Recycling services are good or excellent.



Chris Rourke



Chris Rourke

STRATEGIC RESULT

In each year from 2017 to 2022, Gunnison County will achieve 10% energy savings per year on an operation, facility or service-delivery basis.

UPDATE: IN PROGRESS, AVERAGING ABOVE TARGET

The Health and Human Services building is using approximately 50% of the energy that it was using prior to the completion of the recent renovation. Data collection started in September 2018, and a full year will need to be collected before final results can be verified. Prior to the renovation, the facility was heated by natural gas boilers. The newly renovated facility is utilizing an all-electric heating, ventilation and air conditioning (HVAC) system, which has reduced electric use and eliminated gas use.

Commercial and public buildings measure their energy performance by energy use intensity (EUI), which is a measure of total Btu's per square foot per year. The courthouse's EUI is 33, which includes the snowmelt system. For comparison, average buildings in Gunnison's climate zone have an EUI of 85, and LEED Gold and Platinum buildings have an average EUI of 64. The impressive energy efficiency of the courthouse is due to its high-performance envelope, building automation controls strategy, and the ground-source heat pump HVAC system. Also, the building is all electric, which sets it up as a good candidate for solar electric generation.

PROTECT THE ENVIRONMENT



Ceara Smith

#4



Chris Rourke

STRATEGIC RESULT

By December 31, 2019, 26 fleet vehicles will have been converted to natural gas.

UPDATE: IN PROGRESS

In 2018, the County purchased six natural gas vehicles with the support of a Department of Local Affairs (DOLA) Energy/Mineral Impact Assistance Fund (EIAF) grant. The County received another EIAF grant to support our continued deployment of compressed natural gas (CNG) vehicles and, with that grant, we will order five more vehicles, bringing our total to 21. While we are on track to achieve our goal of 26 fleet vehicles, acquisition will go into 2020 because the vehicles will not become available until after they have been certified by the Environmental Protection Agency (EPA). The EPA process often takes several months, which will delay our ability to order the vehicles.



2,228 TONS of product was processed at the Recycling Center.

1,148 appliances were recycled at the Landfill.

944 tires were diverted from the disposal site.

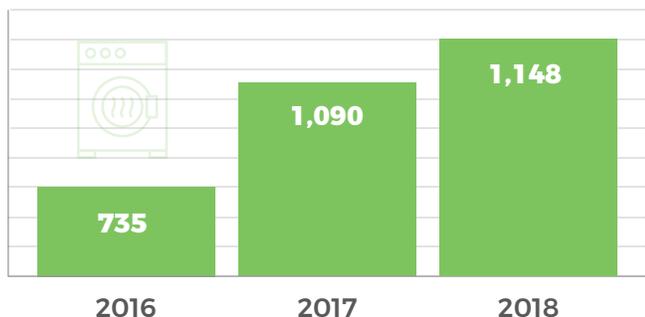
#5

STRATEGIC RESULT

By December 31, 2030, Gunnison County will work to reduce energy use impacts and lower greenhouse gas emissions by 20% from 2005 levels, as measured by:

- By December 31, 2030, Gunnison County will provide leadership to convene stakeholders and facilitate the development of local alternative energy sources and increased efficiency in utilities resulting in declining annual emissions measured by mCO₂e/mBtu; and
- By 2020, EUI (energy use intensity) will be declining from 2015 levels in residential and commercial new and existing buildings with a target of 20% reduction by 2030.

APPLIANCES RECYCLED:



TIRES DIVERTED:

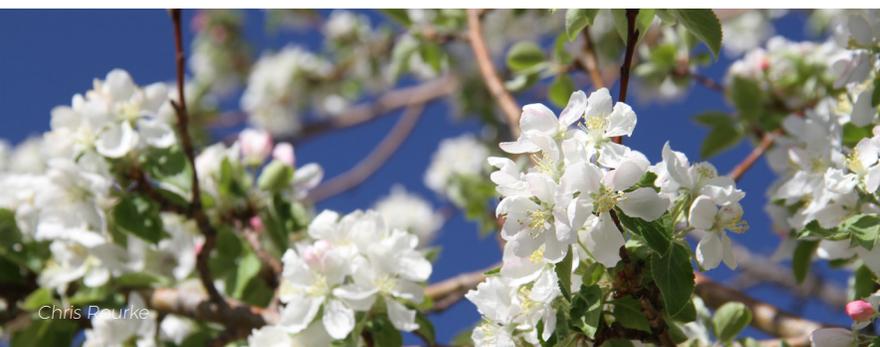


UPDATE: IN PROGRESS

Tracking performance of this goal will occur in five-year increments. A report based on the comparison between 2015 baseline data and 2020 data will be available in 2021.

IMPORTANT CONSIDERATIONS:

- Stakeholder meetings have resulted in an effort to collaborate on a 1-2 megawatt (MW) solar array on County property. Economic feasibility of the project is contingent upon a number of factors, including willingness of parties to commit to power purchase agreements, utility policy, and site constraints.
- In 2017, the County adopted the 2015 International Energy Conservation Code (IECC), which will result in at least 10,000 tons/year of greenhouse gas reductions by 2030 compared to business as usual.
- In 2017, the County adopted the Commercial Property Assessed Clean Energy (C-PACE) program, which offers commercial business opportunities to finance energy-efficiency upgrades. This program will be promoted by Solarize Gunnison County (www.solarizegunnisoncounty.com) in 2019.
- The combination of IECC and GV-HEAT retrofits will lower the average energy use intensity (EUI) of residential buildings in the valley, but more incentive may be needed to encourage homeowners to upgrade existing homes. More information about the Gunnison Valley Regional Housing Authority's GV-HEAT home energy-efficiency program is available at <http://gvrha.org/gv-heat/>.



Chris Bourke

PROMOTE PROSPEROUS, COLLABORATIVE

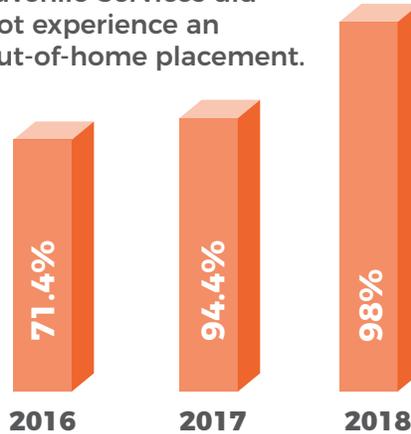
94.7%

of seniors served were able to avoid nursing home placements and remain in their own home for one year or longer.



98%

of children served by Juvenile Services did not experience an out-of-home placement.



88.5%

of youth served by Early Intervention did not commit a new offense within one year of program completion.



STRATEGIC RESULT

By December 31, 2017, a Sustainable Tourism and Outdoor Recreation Strategic Committee and organizational framework will be established to collaboratively set priorities, plan, and implement improvements in outdoor recreational assets.

UPDATE: ACHIEVED

Established in 2017, the Sustainable Tourism and Outdoor Recreation (STOR) Committee has created a framework and strategic approach to prioritize, plan and implement improvements in outdoor recreational assets. The committee members have been incredibly active and engaged in the work and the priorities.

On behalf of the County, the Committee worked with the National Forest Foundation to establish the Gunnison Stewardship Fund. This Fund will create a revenue stream for projects in Gunnison County that address the landscape impacts and recreation enhancements on National Forest lands and/or lands that have a nexus to the National Forest. A project selection committee has been formed, in cooperation with the National Forest Foundation, which will include five STOR Committee members.

The Committee participated in supporting and prioritizing various members' and partners' grant efforts. Several subcommittees have been formed to address:

- Access, traffic and user issues on Peanut Lake Road and the Lower Loop trailhead area.
- The Crested Butte-to-Crested Butte South recreation path.
- Communication, outreach and education.

#1





Ceara Smith

#2



STRATEGIC RESULT

By December 31, 2018, Gunnison County will work with key partners on suicide prevention strategic community education, outreach and response plan as measured by:

- Vital mortality record data will be compiled and analyzed for trends and critical attributes annually. Key data analysis findings will be shared broadly within the community with leaders and medical providers; and
- County participation and leadership will assure a public health strategy implementation with the Crisis Coalition and the Community Health Coalition of the Gunnison Valley.

UPDATE: ACHIEVED & ONGOING!

Suicide prevention continues to be a priority for the County. During 2018, data was compiled, analyzed and shared with key leaders, including the Board of County Commissioners and community coalition members. The Community Health Coalition of the Gunnison Valley (CHCGV) held a meeting dedicated to presenting and reviewing the data from varied sources, including official Vital Records, Coroners records, Gunnison Valley Health (GVH) records and the Center for Mental Health data. The CHCGV health subcommittee developed a strategic plan that includes tiered community education and outreach for 2018. A coordinator continues to implement public health strategies, including prevention outreach efforts and links to youth-focused efforts. An initial meeting regarding Adult Prevention activities was held with plans to continue meeting in 2019.

\$716,072 CHILD SUPPORT DOLLARS WERE COLLECTED.



This represents 75.5% of current court-ordered support and \$145,009.60 in arrears payments.

81.2%



of children and youth showed **improved school attendance** while involved with the Family Advocacy Support Team (FAST).

PROMOTE PROSPEROUS, COLLABORATIVE



Ceara Smith

#3



STRATEGIC RESULT

By December 31, 2018, Gunnison County will promote optimal community and family health, safety and wellbeing through an integrated Health and Human Services team, as measured by:

- 90% of Gunnison County residents will have health insurance;
- 42% of children ages 0-6 years will be enrolled in licensed quality rated early learning environments (childcare centers, preschools, kindergarten and Part C);
- 80% or more of children two years of age will be fully vaccinated;
- 100% of critical violations (defined as “critical” level by State) from food service facility inspections will be corrected on-site or within 10 days;
- 75% of respondents to the biennial Citizen Survey will state that the ease of accessing senior services (such as referral information, Medicare counseling and senior transportation) is somewhat easy or very easy; and
- >99% of children in Gunnison and Hinsdale Counties will have not experienced severe abuse or neglect.

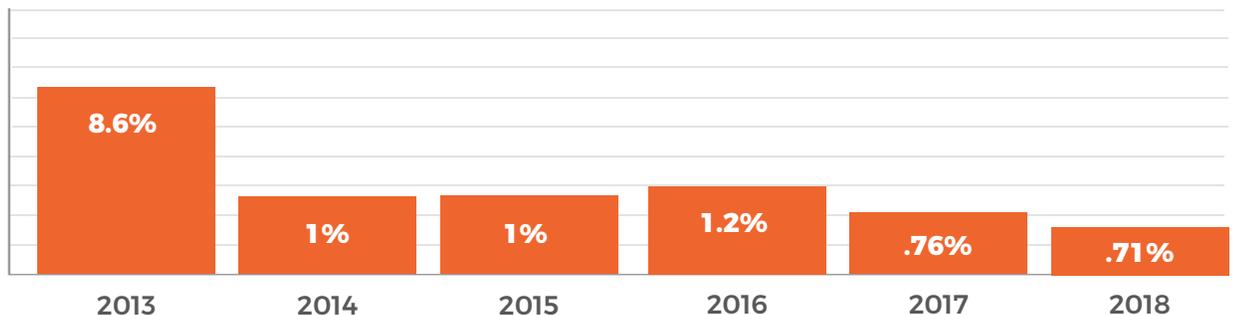
UPDATE: PARTIALLY MET

The Health & Human Services (HHS) team continues to focus on community and family health, safety and wellbeing. In 2018, the health insurance coverage metric remained consistent at 92%, the percentage of children enrolled in licensed quality-rated early learning environments also increased to 45%. All 100% of critical violations from food service facility inspections were corrected on-site or within 10 days, and >99% of Gunnison and Hinsdale County children did not experience severe child abuse or neglect.

The metric related to senior services includes new language that was changed by the survey vendor in 2017, and the metric performed at 58.62% in the 2017 biennial citizen survey. Staff discussions were held in 2018 regarding the best survey wording to use to assure consistent data collection.

In 2018, 67% of children aged two years were fully vaccinated with recommended childhood vaccinations. This measure continues to lag, and additional efforts are needed to improve the coverage. Outreach and community education efforts were implemented in 2018 to increase the number of children receiving childhood vaccinations. In addition, focused efforts on data collection were reviewed, and planning for 2019 activities including data analysis and collection were drafted. Plans in 2019 include specific outreach on the Colorado Immunization Information System (CIIS) data system with private providers and the HHS clinic to assure data completeness and exchange between providers.

.71%
TEEN
PREGNANCY
RATE





STRATEGIC RESULT

By December 31, 2018, Gunnison County will promote optimal broadband internet and telecommunications infrastructure in the Gunnison valley, as evidenced by:

- 10% decrease in cost per MB for commercial internet access in the Gunnison valley;
- Sufficient infrastructure in the Gunnison valley is in place and ready for connectivity to the Region 10 network when it becomes available; and
- Continue to pursue other options for redundancy wherever possible and practical.

UPDATE: ACHIEVED!

The primary goals have been accomplished, as evidenced by:

- Reduced costs have resulted either directly or indirectly from this project.
- Additional bandwidth is available and currently being utilized by Western Colorado University, the City of Gunnison and Gunnison County.
- A new Carrier Neutral Location (CNL) has been constructed and will soon make additional bandwidth available to local providers.
- Conduit has been installed over Cottonwood Pass for a future redundant fiber path out of the Gunnison valley.
- Efforts continue to pursue redundancy options and other long term goals.

This project continues to be an evolving effort to promote optimal broadband internet to the Gunnison valley, and the means by which this can be accomplished change with new developments and opportunities.



PROMOTE PROSPEROUS, COLLABORATIVE

STRATEGIC RESULT

#5

By December 31, 2018, the Juvenile Services Department will have improved the future of Gunnison County residents by reducing substance use as evidenced by:

- 70% of all 6th - 12th grade students and their parents will annually make the choice pass pledge and less than 15% will violate their pledge;
- 70% of all 6th - 12th grade students report having a conversation with parents about the dangers of alcohol and drugs according to 2017 Healthy Kids Colorado Survey data; and
- 70% of parents of 6th - 12th grade students report having had a conversation with their children, as measured by the GCSAPP parent questionnaire administered fall 2017.



UPDATE: PARTIAL SUCCESS

Choice pass numbers remain stable; with 605 current participants, which represents 52.8% of all local 6th-12th grade students. We are on track for a slight increase in violations because we have added testing for nicotine, though the violation rate still appears to be trending at only 6%. Vaping is on the rise in Colorado and the Gunnison County Substance Abuse Prevention Project (GCSAPP) is trying to minimize the impact on our youth. Parents are uneducated about the health impacts of vaping, and youth have a lower perception of harm about nicotine vs. tobacco. GCSAPP staff members have been trained, and educational presentations have been provided to parents, educators, the community and local youth.

According to our 2017 community survey, 74.6% of parents with youth in 6th - 12th grade reported having had a conversation with their child(ren), in the past 12 months, about the dangers of alcohol and drugs. This represents a 14.6% improvement over 2015 and 2016 performance.

Due to the implementation of Communities that Care (CTC) as a strategic framework for community coalitions in Colorado; the Colorado Department of Public Health and Environment is paying for the Healthy Kids Colorado Survey to be administered and CU Boulder is analyzing the data and reports. With the CTC lens, the wording for the survey questions that address parent/youth conversations have recently changed. The new verbiage measures the percentage of students who have an adult to go to for help with a serious problem, and the percentage of students who have someone to talk to when feeling sad, empty, hopeless, angry, or anxious. In 2018, those new metrics performed at 82% and 89%, respectively, which is significantly higher than performance around the State of Colorado.



Chris Rourke



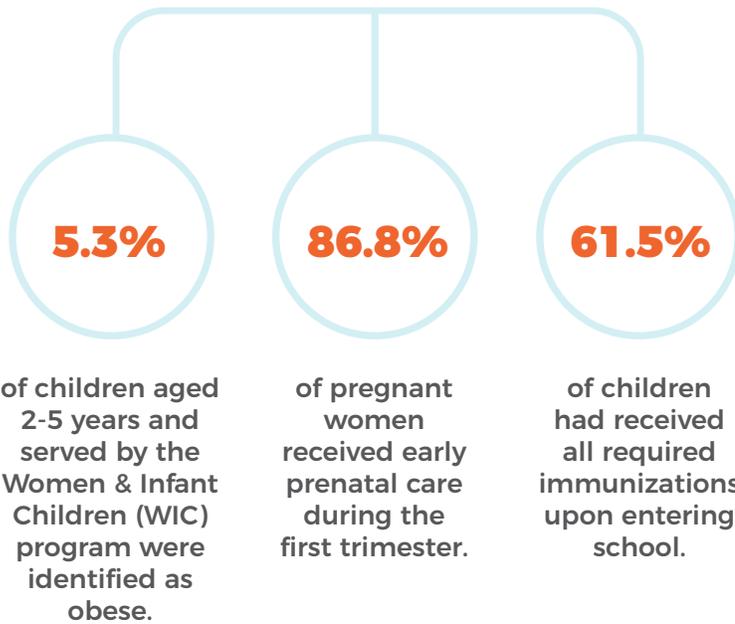
1,750

children were served by the Health & Human Services Department.

3,231

immunizations were provided by the Health & Human Services Department.





165 food service facility inspections were completed.



52 private wells were tested.

STRATEGIC RESULT

By December 31, 2018, corporate and general aviation services will be enhanced to grow Gunnison-Crested Butte Regional Airport's position in the market.

UPDATE: CHALLENGING

This is an ongoing challenge. AvFlight started as our new Fixed Based Operator (FBO) service provider in Sept 2015. However, the minimum services required (e.g., flight training, Airframe and/or Powerplant (A&P), charter, de-icing) were contractually dropped by former management at the request of our former FBO owner. As this goal calls for growth in a very important sector of the aviation generated economic impact, attaining results becomes difficult without these essential minimum services. Corporate and high-end general aviation customers expect these services and, with Vail Resorts now operating in the valley, the demand is anticipated to grow. However, with continued increased pressure from high end general aviation operators such as Net Jets, de-icing was introduced by February 21, 2019. The airport, with support from the Gunnison Valley Rural Transportation Authority (RTA), has reintroduced A&P mechanic services at the airport. Other initiatives included the addition of a private hangar in late 2018. There has been limited interest for additional T Hangars (enclosed structures designed to hold aircraft in protective storage) on the south side of the airport, but not enough at this time to warrant service and utility development cost.



Will Shoemaker

PROMOTE PROSPEROUS, COLLABORATIVE



Garret Mogul

98.7%

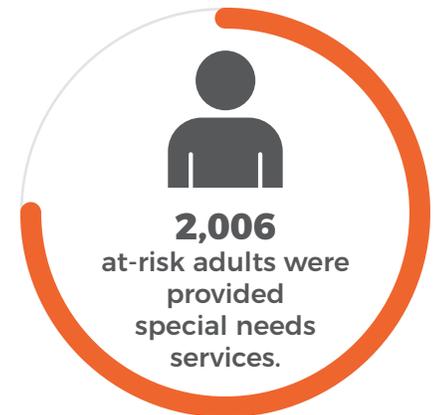
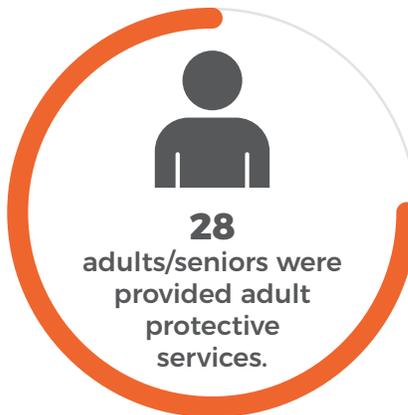
of the 739 eligibility determinations for food assistance were completed within 30 days.

99.2%

of the 1,118 eligibility determinations for medical assistance were completed within 45 days.

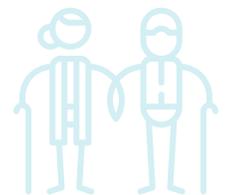
100%

of the 135 eligibility determinations for basic cash assistance were completed within 45 days.



seniors and adults were provided senior health and resources services.

2016 = 5,502, 2017 = 8,205



STRATEGIC RESULT

By December 31, 2020, increase the airport's economic impact to the community by 40% over the results of the 2013 CODOT study to \$140M as a consequence of reversing identified passenger leakage, increasing enplanements to 45,000, and increasing corporate and general aviation activity.

UPDATE: IN PROGRESS

Since 2012, the Gunnison-Crested Butte Regional Airport has seen steady growth in enplanement numbers, and there were 37,325 passengers in 2018. Progress under this goal is ongoing in accordance with the Air Command strategic plan that continues to identify and evaluate the performance of new or expanded air service market opportunities. Representatives from the RTA and the County are currently working with consultants to evaluate new opportunities in preparation for submitting a new United States Department of Transportation (USDOT) Small Community Air Service Grant application. In the meantime, the County has renewed and updated the airline incentive package and will continue to take advantage of activities and progress related to the Airport Terminal Renovation Project to market the airport. In other related initiatives, the airport has completed data collection and surveys in support of the 2019 updated Colorado Department of Transportation's sponsored Airport Economic Study, and the preliminary results should be available in early 2020.

100%

of all eligibility determinations for Temporary Assistance to Needy Families (TANF) assistance were completed within 45 days.

Percentage of respondents to the BIENNIAL CITIZEN SURVEY who report that ...

46%

The availability of preventative health services in Gunnison County is good or excellent.

30%

The services provided to seniors by Gunnison County are good or excellent.

20,410

client engagements/contacts by the Health & Human Services Department.

\$1,030,923 IN AIRPORT REVENUE



Aeronautical-based revenue



Non-aeronautical-based revenue



#8

STRATEGIC RESULT

By December 31, 2021, Gunnison County will increase the availability of housing by facilitating the construction of 200 new affordable units.

UPDATE: IN PROGRESS

- The County is building eight units at Stallion Park that will be completed in Spring 2019.
- The County has received three proposals for the development of 76 units at Lot 22A adjacent to Rock Creek Village. We also received a favorable vote from the Rock Creek Homeowners Association allowing us to separate our parcel from their HOA, which will greatly facilitate its development.
- The Corner at Brush Creek proposal was approved at sketch plan review for a 180-unit development. Mt. CB and CB have decided that they won't approve a project that has more than 156 units. It is unclear at this time whether a project is feasible for the developer at that reduced unit count.
- A private developer has been awarded a 36-unit Low Income Housing Tax Credit project in Gunnison. The Housing Authority is partnering with them for the project to be under public ownership, which will save the developer sales and property tax costs.

If all of these projects are completed, they will result in 276 units, though probably not by the December 2021 goal. If the Corner at Brush Creek project does not go forward, then we will achieve 120 new units and will continue to look for other opportunities.

DELIVER HIGH QUALITY SERVICES

Percentage of respondents to the **BIENNIAL CITIZEN SURVEY** who report that . . .

87%

Sewer services are good or excellent.

64%

Public information services provided by Gunnison County government are good or excellent.

60%

Emergency preparedness services offered by Gunnison County are good or excellent.



97.3%

of Health & Human Services clients “strongly agreed” or “agreed” that they were treated politely, courteously and respectfully at the front desk.



Chris Rourke

#1

STRATEGIC RESULT

By December 31, 2017, the perception of at least 50% of respondents to the biennial Citizen Survey will be that land use and planning services are good or excellent.

UPDATE: CHALLENGING

In 2017, 46% of respondents to the biennial Citizen Survey indicated that land use and planning services were good or excellent, which represents a 12% performance improvement compared to the results of the inaugural 2009 biennial Citizen Survey. The survey will be accomplished again in mid-2019.

The Community and Economic Development Department continues to improve the public's perception of our services. It continues to conduct outreach with regular customers and work with staff to provide excellent customer service. Over the past two years, the department has held several different stakeholder meetings with the contractor community regarding the 2015 International Building Code adoption and the possible adoption of contractor licensing. Those efforts had a positive response from the contracting community, which resulted in engagement and support of code and policy changes.

The Community and Economic Development Department also continues to develop relationships with local media to tell our story and communicate information to the general public. Information related to code changes and new initiatives has been well received. Other issues, particularly those that involve controversial land use decisions, have elicited a variety of positive and negative responses from the public. Staff will continue to develop excellent customer service skills for delivery to all of our customers and contacts.



Ceara Smith

#2



Gregg Morin



STRATEGIC RESULT

By December 31, 2018, Gunnison County's Land Use Resolution (LUR) will be reviewed to ensure regulations are streamlined and efficient, reducing any potentially unnecessary barriers to sustainable development, while also promoting health, safety, general welfare, the environment, and a prosperous community.

UPDATE: ACHIEVED!

The Community and Economic Development Department proposed multiple changes to the LUR in the past two years, and those amendments have been ratified by the Planning Commission and the Board of County Commissioners. Amendments in 2018 included changes to long-term camping regulations, reduction in size requirements in mobile home communities to allow for tiny homes, and changes to light industrial to allow for two residences. Additionally, we have reduced barriers to constructing affordable housing by allowing individuals to construct housing in lieu of fee payment. Many of these changes resulted from conversations with developers and other customers who were experiencing obstacles as they considered various development opportunities. The Planning Commission will be reviewing several additional amendments in early 2019.

77.8%

of public warning messages were sent within eight minutes of receiving the request.



91.5%

of E911 address changes and/or additions were updated within two days.



100%

of the 164 Public Works permits issued were obtained by customers within three days of application submission.



DELIVER HIGH QUALITY SERVICES



27 OF THE 27

GOVERNMENT FINANCE OFFICER'S ASSOCIATION (GFOA) BUDGET EXCELLENCE AWARD CATEGORIES WERE MET, AS PER PEER REVIEW.

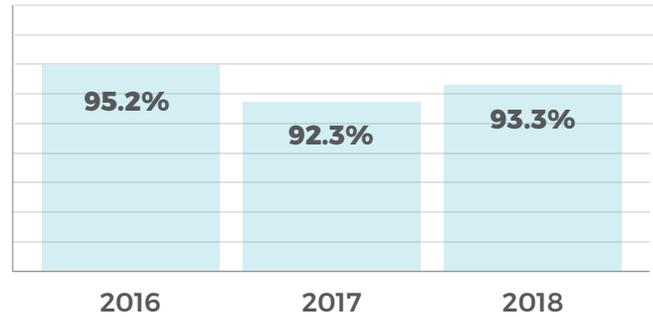
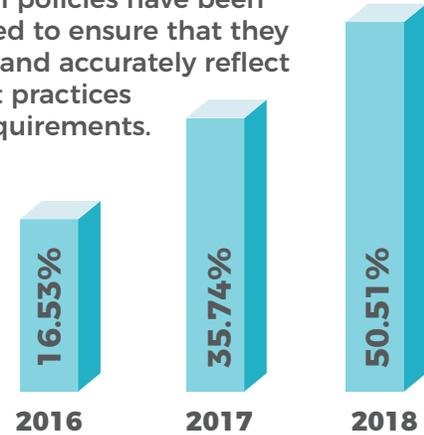
(2011 = 25; 2012, 2013, 2015 & 2016 = 26; 2014 = 27)



94.8% of County program expenditures did not exceed revenues.

50.51%

of the County's 293 public and internal policies have been reviewed to ensure that they legally and accurately reflect current practices and requirements.



93.3% of policy and budget decisions were supported by multi-year, scenario-based planning tools.

#3



Gunnison County Times

STRATEGIC RESULT

By December 31, 2018, Gunnison County will create a Disaster Recovery Plan to enable the effective and efficient recovery from local natural disasters and major incidents.

UPDATE: ACHIEVED!

The Recovery Plan was completed in February 2018. County, City of Gunnison and other key leaders in the valley have received Plan training. Tabletop exercises have taken place, and areas of improvement have been identified. Lessons learned from those exercises have prompted the City of Gunnison to work on its Continuity of Operations plans, and the County plans to update the Emergency Operations Plan.



STRATEGIC RESULT

By October 31, 2020, Gunnison County, in partnership with the schools and municipalities, will secure sustainable funding for juvenile prevention services including CCSAPP-sponsored programs to promote optimal community and family health, safety and wellbeing.

UPDATE: IN PROGRESS

The Gunnison County Substance Abuse Prevention Project (GCSAPP) has been working diligently at diversifying revenues to ensure sustainability for prevention services. In 2018, we received over \$50,000 from local municipalities to help support prevention efforts. In 2019, we expect to receive \$31,000 from local municipalities, and we are working with the RE1-J School District to begin including \$21,666 in its annual budget, starting with the 2019-2020 academic year. Additional efforts towards this measure's success include the community work towards collective impact on aligning language and efforts around prevention, as well as the promotion of optimal community and family health, safety and wellbeing.

22.1%



of Motor Vehicle customers completed their vehicle renewals **online**.

27,209 automobile titles were issued/reissued (5,469 new titles and 21,740 renewals).

93.2%



of requestors were able to schedule their events at the Fairgrounds with adequate advance notice; **452 events** were managed and **54,349 customers** were served.



Morgan Schaefer



OFFICE LOCATIONS

AIRPORT ADMIN / AARF

519 Rio Grande Avenue (970) 641-2304

AIRPORT TERMINAL

711 Rio Grande Avenue

BLACKSTOCK GOVERNMENT CENTER

221 N. Wisconsin Street

Assessor's Office (970) 641-1085

Clerk & Recorder's Office (970) 641-1516

Community & Economic Development (970) 641-0360

Elections (970) 641-7927

Geographic Information Services (GIS)(970) 641-7620

Information Technology (IT) (970) 641-1410

Motor Vehicle (970) 641-1602

Recording (970) 641-2038

Treasurer's Office (970) 641-2231

COURTHOUSE

200 E. Virginia Avenue

Alternate Services (970) 641-7635

Board of County Commissioners (970) 641-0248

County Attorney (970) 641-5300

County Manager (970) 641-0248

Finance (970) 641-2203

Human Resources (970) 641-7623

Juvenile Services (970) 641-7902

FRED R. FIELD WESTERN HERITAGE CENTER

275 S. Spruce Street

Fairgrounds (970) 641-8561

CSU Extension (970) 641-1260

HEALTH & HUMAN SERVICES

220 N. Spruce Street

Main Line (970) 641-3244

Multicultural Resources (970) 641-7999

Senior Resources (970) 641-7984

Veterans' Services (970) 641-7919

LANDFILL

621 CR 42 (970) 641-5522

PUBLIC SAFETY CENTER

520 W. Bidwell Avenue

Detention Center (Jail) (970) 641-1108

Emergency Management (970) 641-2481

Sheriff's Office (970) 641-1113

PUBLIC WORKS

195 Basin Park Drive (970) 641-0044

WATER TREATMENT PLANT

38130 W. Highway 50 (970) 641-8565

