

Coming Soon.....Enhancements to Flexible Spending Administration

We are excited to inform you about the many enhancements we are making to the administration of your Flexible Spending Account (FSA) starting January 1, 2012....

- Through assistance from our sister site in Little Rock, AR we will add additional customer service with extended hours to 6:00 pm EST.
- Replacing the current debit card with the Benny Card through Evolution1, the industry leader in innovative payment services. On average, Evolution1 has been able to auto substantiate 8 out of 10 card transactions for employees using the Card.

If you are a current debit card user, you can continue to use the current debit card until December 31, 2011. The current debit card will be deactivated on December 31, 2011.

- Ability to go to www.mybenny.com to view your Benny™ Card account.
- In addition to the ability to use your debit card, fax and mail flex claim submissions; you will now have the ability to submit reimbursements via e-mail to ngsflex@coresource.com.
- While there will be a slight difference in the look of the Explanation of Benefits the information it provides remains the same.
- Paper balance statements will be sent at the end of the Plan's 3rd quarter. You will still have the ability to view account balances and claim status through the Self Service Info Center (SSIC).
- No change to the phone number, fax number or claim form you are accustomed to using.

NGS CoreSource is dedicated to providing exceptional customer service. We look forward to assisting you. Please feel free to contact our Flex Department if you have any questions 800-521-1555.

