GUNNISON/HINSDALE BOARD OF HUMAN SERVICES
MEETING MINUTES
February 19, 2013

The February 19, 2013 meeting of the Gunnison/Hinsdale Board of Human Services was held in the Commissioners' boardroom in the Courthouse located at 200 E. Virginia, Gunnison, Colorado. Present were:

Phil Chamberland, Chairperson
Susan Thompson, Vice-Chairperson
Jonathan Houck, Commissioner
Paula Swenson, Commissioner - ABSENT
Renee Brown, Health and Human Services Director
Matthew Birnie, County Manager
Katherine Haase, Clerk to the Board
Other Persons Present as Listed in Text

CALL TO ORDER: Chairperson Chamberland called the meeting to order at 10:29 am.

AGENDA REVIEW: There were no changes to the agenda.

MINUTES APPROVAL: **Moved** by Commissioner Houck, seconded by Commissioner Thompson to approve the meeting minutes from January 22, 2013. Motion carried. Approval of the 12/18/12 meeting minutes will be postponed until 3/19/13 because neither Commissioner Thompson nor Commissioner Houck could vote to approve them since they weren't in attendance for that meeting.

APPROVE MONTHLY FINANCIAL REPORTS: Staff Accountant Maureen Eden presented the financial report dated December 30, 2012 for discussion and approval. **Moved** by Commissioner Thompson, seconded by Commissioner Houck to approve the monthly financials. Motion carried.

PUBLIC ASSISTANCE UPDATE: HHS Director Brown provided the following updates to the Public Assistance portion of the Health and Human Services Department's Strategic Business Plan.

- **Performance Goal:** 80% of Gunnison and Hinsdale residents have health insurance coverage (public and private). Colorado Health Institute's (CHI) 2010 data indicates that 79.5% of residents are currently covered by a health insurance plan. With regard to Medicaid enrollment, CHI indicates that 919, 1,047 and 1,112 residents were enrolled in 2010, 2011 and 2012, respectively; and 211, 228, 248 and 310 residents were enrolled in CHP+ in 2009, 2010, 2011 and 2012, respectively.
- **Performance Goal:** 95% of Supplemental Nutrition Assistance Program (SNAP) applications are processed within 30 days, as determined by State-mandated department self audits. The 2010, 2011 and 2012 audits indicate performance rates of 87.3%, 92.1% and 96%, respectively. The current statewide performance is 96%.
- **Performance Goal:** 95% of Family Medicaid applications are processed within 45 days, as determined by State-mandated department self audits. The 2010, 2011 and 2012 audits indicate performance rates of 93.9%, 100% and 95.6%, respectively. The current statewide performance is 88.9%.
- **Performance Goal:** 750 new applications processed as defined by "intake" applications which are assigned a case number. In 2010, 2011 and 2012, the department processed 1,036, 1,111 and 1,354 new applications. The projection for 2013 increases to 1,623 to Medicaid expansion.
- **Performance Goal:** 1,350 ongoing cases processed as defined by cases which complete an Interactive Interview through issuance of benefits. In 2010, 2011 and 2012, there were 1,143, 1,275 and 1,425 ongoing cases, respectively. The projection for 2013 increases to 1,694 due to Medicaid expansion.
- **Performance Goal**: Administrative cost per program application processed. In 2011, the cost was $13.50 per application. The 2012 cost per application dropped to $13.34.

County Manager Birnie commended HHS Director Brown for the increased performance while improving efficiency with the same staffing levels.

HHS Director Brown indicated that, as of December, her department is managing 459 ongoing food-assistance cases. During 2012, there was a continual increase in demand of about 9% each month. Hinsdale County has between 35 and 50 ongoing cases and adds no more than five new cases each month for all public assistance. Approximately a third of all Hinsdale County cases relate to food assistance while the majority relate to Medicaid. Food assistance and TANF electronic benefits transfers have continued to rise every year since 2008, and it is hoped that this trend will stop as the economy continues to rebound.

GOVERNOR'S CHILD WELFARE 2.0 REFORM: HHS Director Brown informed the Board that the Governor has issued a couple of new child welfare reform efforts. She hopes that Gunnison County will be named as a practice model county for performance management by this summer.

The 2.0 reform will provide benefits such as implementation of a common practice approach called "SafeCare" and a centralized child abuse hotline, although HHS Director Brown has concerns related to

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the success of a statewide hotline because centralized screening is not a proven practice and it will be quite expensive. The reform will also increase funding for core services, provide for the standardization of the RED (Review, Evaluate, Direct) teams, establish new training for mandatory reporters, establish competencies and training for child-abuse screening, develop a mobile work force, develop a public website for statewide and county data, and refine the child fatality reporting statute to allow for release of the child's name, date of birth and date of death. HHS Director Brown opined that the staffing structure within her department will be capable of handling these changes.

COLORADO COUNTIES, INC. (CCI) LEGISLATIVE UPDATE: HHS Director Brown stated that she is tracking a number of different bills. She is generally supportive of the bills, though she is leery of the hotline issue should it be added to the bill agenda. She will continue to monitor all of the proposed bills and keep the Board informed on important developments.

NEXT MEETING: The next meeting was scheduled for March 19, 2013.

ADJOURN: **Moved** by Commissioner Houck, seconded by Commissioner Thompson to adjourn the meeting. Motion carried. The meeting was adjourned at 11:14 am.

Minutes Prepared By:

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Katherine Haase, Clerk to the Board

Minutes Approved (insert date):

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Phil Chamberland, Chairperson

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