BOCC Update - Land Use Review / Development Review

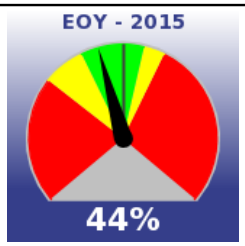
Milestones

	Due Date	Attained Date	Description	Point of Contact

Performance Measures

Result :

Percentage of respondents to the biennial Citizen Survey who indicate that land use, planning and zoning services offered by Gunnison County are good or excellent.



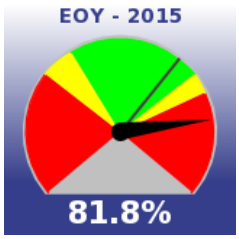
Performance Narrative:

Result • Percent • Annually YTD: 44% EOY: 44%

Low Alarm	Low Warn	Target	High Warn	High Alarm
30%	40%	50%	55%	60%

Year	EOY	YTD	EOY*
2012	37%	37%	37%
2013	44%	44%	44%
2014	44%	44%	44%
2015	44%	44%	44%
2016			

Percentage of customers responding to the department's satisfaction survey who indicate that Gunnison County planning and permitting processes are efficient, fair and proactive.



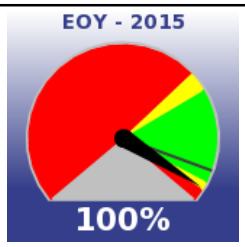
Performance Narrative:

Result • Percent • Annually YTD: 81.8% EOY: 81.8%

Low Alarm	Low Warn	Target	High Warn	High Alarm
30%	38%	65%	70%	75%

Year	EOY	YTD	EOY*
2014	76.9%	76.9%	76.9%
2015	81.8%	81.8%	81.8%
2016			

Percentage of all completed building and ISDS permits that are processed (approved or denied) within three weeks of submittal.



Performance Narrative:

Result • Percent • Annually YTD: 100% EOY: 100%

Low Alarm	Low Warn	Target	High Warn	High Alarm
70%	75%	95%	98%	100%

Year	EOY	YTD	EOY*
2014	100%	100%	100%
2015	100%	100%	100%
2016			

Percentage of requests for building and ISDS inspections that are provided within 48 hours of the requested time.

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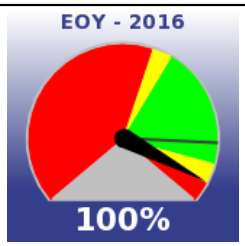


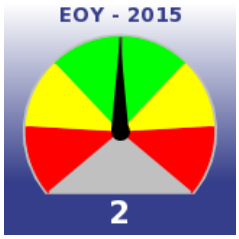
Performance Narrative:

Result • Percent • Quarterly YTD: 100% EOY: 100%

Low Alarm	Low Warn	Target	High Warn	High Alarm
60%	65%	90%	95%	100%

Year	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	YTD	EOY*
2014	100%	100%	100%	100%	100%	100%
2015	100%	100%	100%	100%	100%	100%
2016	100%	100%	100%		100%	100%

Minimum number of new ideas to improve the development review process within six months of conducting an annual review/critique of major development applications processed over the last year.



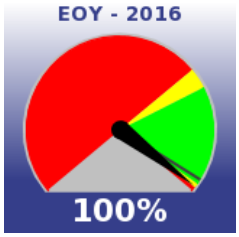
Performance Narrative: The Planning Commission approved removing the 650 Sq. Ft. minimum for a residence regulation. They also approved removing the LPIP process.

Result • Number • Annually YTD: 2 EOY: 2

Low Alarm	Low Warn	Target	High Warn	High Alarm
0	1	2	3	4

Year	EOY	YTD	EOY*
2014			
2015	2	2	2
2016			

Percentage of written complaints that are responded to within five working days of the complaint.



Performance Narrative:

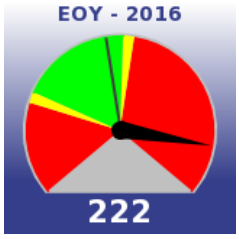
Result • Percent • Quarterly YTD: 100% EOY: 100%

Low Alarm	Low Warn	Target	High Warn	High Alarm
70%	75%	98%	99%	100%

Year	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	YTD	EOY*
2014		100%	100%	100%	100%	100%
2015	100%	100%	100%	100%	100%	100%
2016	100%	100%	100%		100%	100%

Output :

Number of new building permit applications that received a final decision.



Performance Narrative:

Output • Number • Quarterly YTD: 145 EOY: 222

Low Alarm	Low Warn	Target	High Warn	High Alarm
95	100	142	150	155

Year	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	YTD	EOY*
2014	9	51	55	26	141	141
2015	13	66	57	28	164	164
2016	10	68	67		145	222

Number of ISDS permit applications that received a final decision.

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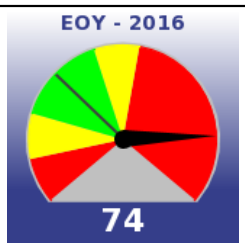


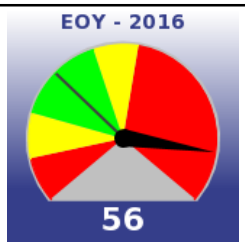
Performance Narrative:

Output • Number • Quarterly YTD: 49 EOY: 74

Low Alarm	Low Warn	Target	High Warn	High Alarm
40	45	50	55	60

Year	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	YTD	EOY*
2014	2	25	20	11	58	58
2015	8	17	16	6	47	47
2016	5	21	23		49	74

Number of Land Use Change permit applications that received a final decision.



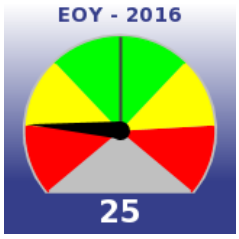
Performance Narrative:

Output • Number • Quarterly YTD: 45 EOY: 56

Low Alarm	Low Warn	Target	High Warn	High Alarm
20	25	30	35	40

Year	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	YTD	EOY*
2014	7	17	11	3	38	38
2015	5	26	9	5	45	45
2016	14	25	6		45	56

Number of meetings of boards and commissions administered by the department.



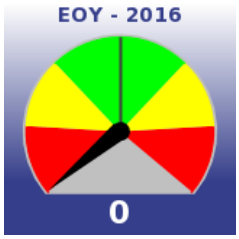
Performance Narrative: Number of meetings for PC, EH, BOA, and Wildlife Committee/Sage Grouse Strategic

Output • Number • Quarterly YTD: 19 EOY: 25

Low Alarm	Low Warn	Target	High Warn	High Alarm
25	30	35	40	45

Year	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	YTD	EOY*
2014	9	9	5	5	28	28
2015	11	10	8	7	36	36
2016	5	9	5		19	25

Number of joint meetings conducted between the Planning Commission and Board of County Commissioners, as directed by those two bodies.



Performance Narrative:

Output • Number • Quarterly YTD: 0 EOY: 0

Low Alarm	Low Warn	Target	High Warn	High Alarm
1	2	3	4	5

Year	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	YTD	EOY*
2014	0	1	0	1	2	2
2015	0	1	0	0	1	1
2016	0	0	0		0	0

Demand :

Number of new building permits decisions expected to be requested.

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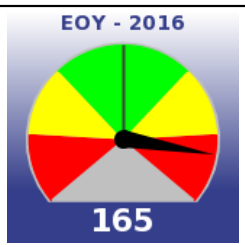


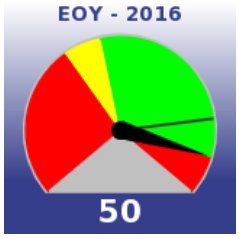
Performance Narrative:

Demand • Number • Annually YTD: 165 EOY: 165

Low Alarm	Low Warn	Target	High Warn	High Alarm
122	132	142	152	162

Year	EOY	YTD	EOY*
2014	57	57	57
2015	141	141	141
2016	165	165	165

Number of planning permits expected to be requested.



Performance Narrative: As part of budget process for following year based on Innoprise data

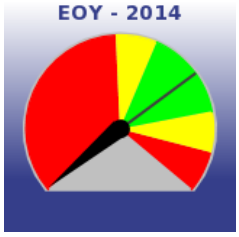
Demand • Number • Annually YTD: 50 EOY: 50

Low Alarm	Low Warn	Target	High Warn	High Alarm
20	25	45	40	50

Year	EOY	YTD	EOY*
2014	43	43	43
2015	45	45	45
2016	50	50	50

Efficiency :

Number of issued permits per staff member.



Performance Narrative:

Efficiency • Ratio • Annually YTD: EOY:

Low Alarm	Low Warn	Target	High Warn	High Alarm
$25.00	$30.00	$36.00	$41.00	$46.00

Year	EOY	YTD	EOY*
2014			
2015			
2016			

Number of benchmark inspections and permits issued per staff member compared to similar jurisdictions.

Performance Narrative:

Efficiency • Ratio • Annually YTD: EOY:

Low Alarm	Low Warn	Target	High Warn	High Alarm

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